



Brunswick

NEIGHBOURHOOD NEWS



ISSUE 45 - Spring 2025



Left - right, Mrs Qian, Ms Li and Ms Asma

A decade of Brunswick - Time for reflection

2024 was a whole year of celebration for S4B, as we marked our ten-year milestone.

To commemorate this momentous occasion and to thank customers, partners and colleagues for their support, involvement and commitment during the past ten years, S4B embarked on a series of events and activities to celebrate this significant accomplishment.

There were films made with and for the community, events and customer focused campaigns running throughout the year, including our customer photography competition.

There was a winner each month which were made into a calendar for 2025 and we are now pleased to announce the winners.



Ms Li was the overall winner and wins a £50 voucher. Mrs Qian came 2nd and Ms Asma won third place and they each win a £25 voucher.

Thank you to everybody who got involved. We hope it inspires you to join in our next community competitions and activities.

Well done to everyone who helped make last year such a huge success.



Your rent is increasing by 2.7% from Monday 7th April 2025



You will by now have received your letter from Manchester City Council detailing your new payments. The increase includes any service charges if applicable, which will be included in the letter.

If you pay by standing order, please make sure you change it to cover the new total outlined in the letter.

If you receive housing benefit this will be adjusted automatically there is no need to contact us.

If you receive help with housing costs under Universal Credit you need to tell the Department for Work and Pensions. You can do this in your online Universal Credit journal from 7th April 2025 and it is your responsibility to report this change. [Visit the UC website for more information.](#)

Please remember that neither Housing Benefit nor Universal Credit pays for heating, fuel or VAT charges - you will need to pay these yourself.

If you have any queries, or you're struggling to pay your rent, please get in touch with a member of the S4B money advice team who are here to help.

Send a WhatsApp message to **07500 065 270**, email info@s4bmanchester.co.uk, visit the **S4B housing office**, or give us a call on **0300 555 0128**.



Claiming Universal Credit?

If the answer is yes, you must log into your account online after 7th April to update your journal with the new rent costs for 2025/26. It is your responsibility to complete this and only you can do this.

If you require any assistance, please contact the office and a member of the team will help you.

Here is a [handy how-to guide](#) on updating your journal for those claiming UC or you can collect a copy from the S4B housing office where staff will also be on hand to offer support if needed.

Money and Rent Advice Support Sessions

If you are worried about your finances, we are here to help. we are here to help.

S4B's rent specialist, Stuart Christian holds rent advice sessions for residents every Monday at the S4B housing office:

- 9:00am – 1:00pm
- 2:00pm – 5:00pm

Money Advice Specialist, Yvette Brown holds money advice sessions for residents every Wednesday as follows,

- 10:00am – 1:00pm at Brunswick Village
- 2:00pm - 5:00pm at the S4B housing office

Please get in touch to arrange an appointment.

Send a WhatsApp message to **07500 065 270**, email info@s4bmanchester.co.uk, visit the **S4B housing office**, or give us a call on **0300 555 0128**.

RENT FREE WEEKS

Don't forget, if you have a clear rent account you will benefit from having two rent free weeks.

This year they will be on week commencing 7/4/2025 and 22/12/2025.



S4B Brunswick Community Projects Funding

High Five funding returns for 2025 to support community events and activities in Brunswick, with up to £200 available to be applied for.

Visit the [S4B website](#) for a copy of the application form along with the T's and C's.

If you are part of an organisation, community group or an individual and you have an idea and want to discuss it in more detail, please contact Social Investment Specialist Sharon Thomas.

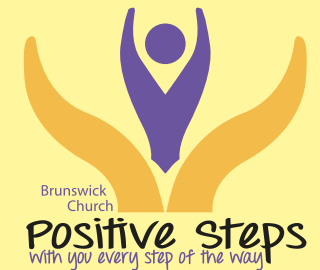
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Resources for the Community

Central Manchester Foodbank has moved from Oxford Road to Brunswick Church.

If you are in need of the food bank, please get in touch with us at the S4B housing office for a referral.

The new foodbank sessions take place on a Friday and be ready to take your own bag.



Brunswick Church offers the first hot drink and toastie for free, Tuesday to Thursday, to anyone who may be in need.

They also offer a free emergency food item such as a tin of soup.

Just pop and in and they will see what they can do to help.



We have received reports of antisocial activity and this needs to STOP.

Aggression, violence and intimidation will not be tolerated here in Brunswick.

Our priority is ensuring everyone has a safe place to live, work and visit.

RESPECT ONE ANOTHER.

If you have any concerns about any aspect of anti-social behaviour or hate crime, please get in touch with a member of the team immediately.

Send a WhatsApp message to **07500 065 270**, email **info@s4bmanchester.co.uk**, visit the **S4B housing office**, or give us a call on **0300 555 0128**.

IN PARTNERSHIP WITH



Come join our Resident Feedback Panel. You can do as little or as much as you like.

Join us to get involved in reviewing documents such as newsletters, surveys and policy documents to name a few.

This can be done in a number of ways to suit you:

- in-person meetings
- online meetings
- receive your own copy to review at home
- copies can be paper or an online/email version of the document

You can choose to review lots of documents or just one or two throughout the year depending on the time you have, the choice really is yours, but we would love you to get involved.

Your views matter to us and will help us shape and improve our services all for the benefit of you, our customers.

If you are interested in taking part or would like to know more, please get in touch.

Call us on **0300 555 0128**, send a WhatsApp message to **07500 065 270**, email **info@s4bmanchester.co.uk**, or visit the **S4B housing office, 15 Brunswick Street M13 9SU**.

The S4B housing office continues to be a 3rd party Hate Crime reporting centre.

See it. Report it. End it.

TOO GREAT FOR HATE

Let's end hate crime together
LetsEndHateCrime.com #WeStandTogether

Hate crime can have a devastating effect on someone's life and S4B would like to reassure customers that hate crime will not be tolerated. Hate crime of any kind is an offence and we would urge anyone who has been a victim of abuse to report it immediately.

No hate crime is acceptable. We all have a right to live without fear, hostility and intimidation from others because of who we are. We all have a responsibility to stand against hatred and discrimination.

Customers found to be involved in committing a hate crime will also be at risk of losing their tenancy. If you have been the victim of, or witnessed a hate crime, you can report it and get support here www.letsendhatecrime.com

If you or anyone you know is suffering any form of hate crime, please speak to a member of the S4B team, in the strictest of confidence.

Call us on **0300 555 0128**, send a WhatsApp message to **07500 065 270**, email **info@s4bmanchester.co.uk**, or visit the **S4B housing office, 15 Brunswick Street M13 9SU**.



WHO INSPIRES YOU IN BRUNSWICK?

We'll shortly be launching our brand-new campaign WHO INSPIRES YOU IN BRUNSWICK?

Please look out for details on the S4B website and Facebook page with details of how you can nominate the inspirational people of Brunswick.

There will be an online form and also a postcard available for putting forward your nomination(s).

There will be three categories:

- **Inspirational woman**
- **Inspirational man**
- **Inspirational young person**

Over the summer we will collate all of the nominees who will be invited along to an event at the end of September to receive their award!

LOVE WHERE YOU LIVE

We are once again joining forces in support of the Great British Clean-up campaign.

But caring for where you live is a way of life all year round and we must all play our part in keeping the Brunswick neighbourhood as clean and tidy as possible.

For an extra special Brunswick Spring clean we have litter pick and clean-up days planned.

Keep an eye out for the latest updates on dates of litter picks and clean up days on the S4B website and Facebook page.

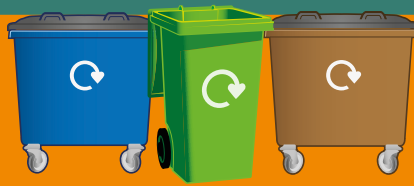


Recycle RIGHT!

LESS in these...



and MORE in these...



BROWN BIN

Empty Plastic Bottles, pots, tubs & trays
Empty foil & foil trays
Empty Aerosols
Tins & Cans
Glass bottles & jars

BLUE BIN

Egg boxes
Telephone directories and catalogues
Flyers and leaflets
Cardboard
Greetings cards
Bus or train tickets
Newspapers, magazines, comics and waste paper

GREEN BIN

Cut flowers
Meat and fish-bones
Plate scrapings
Cooked and raw meat
Bread products
Tea bags
Dairy products and eggshells
Fruit and veg peelings

CAN'T RECYCLE

Plastic film and bubble wrap
Coffee cups
Plastic bags / Polystyrene
Nappies
Bottle tops

For more information see [here](#).

Say **NO** to Fly-Tipping



Every year, it costs Council Taxpayers around £300,000 to clear waste dumped illegally on public land.

Fly-tipping is not just large items dumped at the side of the road, it is also rubbish left at the side of your bin on the pavement etc, ALL rubbish must go in a bin or in the recycling.

S4B also incur a cost to remove waste. If we can reduce this cost, the money saved could be better spent on improving your homes and community.

It can:

- cause pollution and contaminate land
- affect our health
- endanger our wildlife Is unsightly, spoiling our communities and the quality of life for local residents
- encourage others to dump more waste

Help us to help you: please report fly tipping as soon as possible.

Send a WhatsApp message **07500 065 270** or send an email **info@s4bmanchester.co.uk**.

Alternatively you can report it to Manchester City Council **www.manchester.gov.uk** and search 'fly-tipping'.

MCC will take action and prosecute offenders.

NEIGHBOURHOOD WALKABOUTS AND BLOCK INSPECTIONS

We carry out neighbourhood walkabouts on the 1st Thursday of every month and we welcome any customers to join us.

We look to identify any fly-tipping, damage and fire safety issues.

We also carry out block inspections on a rotational basis. To report any concerns or to get involved please get in touch with S4B Environmental Services Manager Ashraf Choudhury.

Don't forget! Bring in your bin!

Bin collection day in Brunswick is **every Friday**. Please make sure your bin is brought in as soon as possible after collection so your bins are not blocking access to the pavement etc.

Need to get rid of bulky items?

Visit www.manchester.gov.uk/bulkywaste to find out how to arrange a collection.

You can also donate clothing to charity shops, take your items to the nearest clothing bank, or take them to your local tip.



YOUTHS AS RESEARCHERS

In our increasingly complex world, Youths As Researchers (YaRs) provides opportunities for children to develop leadership and management skills through arts and crafts.

On 6th February, children, parents, and supporters were invited to a launch event in support of Children's Mental Health Week with this year's theme being "KNOW YOURSELF, GROW YOURSELF"

Tenant and YaRs founder Seneyonga, was supported by S4B to deliver the session held at Brunswick Village Community Room and said: "There were over 40 attendees and the children were engulfed in the different arts and designs opportunities. Parents came too sharing their skills, experiences and knowledge of the arts and organisations representatives discussed how we could collaborate on youth development. It was really a delight to see it all come to life.

"I'm looking forward to working with Sharon and the S4B team again to create more youth development spaces where children can come and discover themselves and who they want to be".

For more information, please get in touch with Social Investment Specialist Sharon Thomas.

Send a WhatsApp message to **07500 065 270**, email info@s4bmanchester.co.uk, visit the **S4B housing office**, or give us a call on **0300 555 0128**.



Coming soon! Sunflower growing competition!

Details will be published on the S4B website and Facebook page.

There will be information on how to get your seeds and post, the categories to enter, and details of when to start growing and how to submit your regular measurements and pictures.

It will all add a magnificent splash of colour to the Brunswick neighbourhood and bring a smile to everyone's faces.



BRUNSWICK VILLAGE COMMUNITY SPACE IS AVAILABLE TO RENT.

Please complete a [booking form](#) and send it to BrunswickCommunityRoom@outlook.com

If you would like to view the area first, please contact Sue Agar Sue.Agar@ageukmanchester.org.uk



HIGHER BUILDING – RISK AND SAFETY REPORTING

A safety reporting system, 'Mandatory Occurrence Reporting' (MOR) operates in higher risk buildings (typically buildings over 18m or 7 storeys). In Brunswick this means the four higher rise blocks:

- Artillery Court
- Lamport Court
- Lockton Court
- Silkin Court

If you spot an issue in one of our higher risks buildings, whether you live there, visiting or just walking by, please report it as soon as possible to us.

You can do this by completing [the form](#) on the S4B website.



*Pets*CORNER

Here is our wonderful new feature - Pets Corner!



Here we have Dymo Leung's family dogs enjoying the park in the sunshine.

Want to share pics of your furry, feathered or scaly friends too?

Please send in your pics and we will try our best to feature them next time.

VAPING DEVICES - Safety Risks



Vaping devices, especially those with lithium-ion batteries, pose a fire risk if misused or damaged, potentially leading to fires or explosions.

To mitigate this, always use the correct charger, avoid charging unattended, and dispose of devices and batteries properly.

Safety precautions:

- Only purchase e-cigarettes and chargers from reputable sources and avoid counterfeit products
- Use the correct charger designed for your device and avoid using just any charger that fits
- Charge your vape on a clean, flat surface, away from anything that can easily catch fire
- Never leave a vaping device charging unattended or overnight, especially near flammable materials
- Do not charge in extreme temperatures
- Always follow manufacturer's instructions

Always dispose of safely.

The same methods also apply to the use, storage and charging of e-bikes and scooters.

Take a look at this information safety guide available on the S4B website [here](#).

BROADBAND



Having Wi-Fi at home is a necessity for most households nowadays.

From getting the best deals on utilities, shopping on-line and even accessing benefit claims we need access to the internet.

For those in receipt of certain benefits, many providers have 'social tariffs' which are cheaper than their normal packages, starting from around £12.50 to £15 per month.

Requirements per provider differ, but if you are on a low income or in receipt of a number of benefits, you are more likely to be eligible. [More information here](#).

If you are in receipt of Universal Credit, you need to access your online journal regularly as a condition of your claim.

You can call an internet provider and ask if they provide a social tariff. They'll run a quick eligibility check.

Once they're confirmed your details, they'll arrange with you to get your broadband set up.

Please visit [Ofcom's page](#) on social tariffs to get a full, up-to-date list of the social tariffs that are available.



Communal area safety Customers are continuing to store items in communal areas and this needs to STOP.

It is not only unsafe and a trip hazard, it is also highly dangerous in terms of fire safety and can restrict the emergency services in the event of a crisis.

ALL communal areas must be kept clear at ALL times. Any items found in these areas are at risk of being permanently removed. More information in this leaflet [here](#).

BANK HOLIDAY S4B OPENING HOURS

Good Friday	Friday 18th April	CLOSED
Easter Monday	Monday 21st April	CLOSED
May Bank Holiday	Monday 5th May	CLOSED
Spring Bank Holiday	Monday 26th May	CLOSED

Please continue to telephone 0300 555 0128 in an emergency (24/7) during these times, there will be someone available to help you.



EID MUBARAK

From all of us here at S4B, may we wish all of our Muslim customers, colleagues and partners Ramadhan Kareem to those who have been fasting for Ramadan and Eid Mubarak when fasting breaks at the end of March.

Our Councillors



Cllr Tina Hewitson

0161 234 3235 Members Support
cllr.tina.hewitson@manchester.gov.uk



Cllr Amna Saad Omar Abdullatif

07971 384 539
cllr.amna.abdullatif@manchester.gov.uk



Cllr Abdigafar Mohamed Muse

07795 446 897
cllr.Abdigafar.Muse@manchester.gov.uk

Arabic	للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف 0300 555 0128
Bangla	এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন 0300 555 0128 এই নম্বরে।
Chinese	如欲索取這資訊以閣下語言編制的副本請致電 0300 555 0128
French	Pour recevoir ces informations dans votre langue prière d'appeler le 0300 555 0128
Somali	Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax 0300 555 0128
Turkish	Bu bilgiyi kendi dilinizde almak için lütfen 0300 555 0128 numarayı arayınız.
Urdu	یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی 0300 555 0128 پر فون کیجئے۔

S4B Housing Office
15 Brunswick Street Manchester M13 9SU
T: 0300 555 0128 E: Info@s4bmanchester.co.uk
W: s4bmanchester.co.uk

FOLLOW US ON

