



ISSUE 42 - Summer 2024

Brunswick

NEIGHBOURHOOD NEWS



Mrs Kathleen Mason

Happy BIG Birthday Kathleen!

From everyone here in Brunswick, we would like to wish resident Kathleen Mason, a very Happy Birthday as she turned 100 years old in April. It was a very busy time for the birthday girl, with parties and celebrations ahead of her trip to Benidorm.

Kathleen's son Paul said: "It's been a very special time and she has been spoiled rotten. The ladies from the darts team made a real fuss and arranged a party for her.

"Then she went to Benidorm with family and friends and then arrived home to a telegram from the King and Queen Consort and a beautiful rose bush from S4B named after her which stands proudly in the garden.

A huge thank you to everyone involved in making this such a special occasion for my Mum".

S4B Apprentice, Esele Ohenzuma said: "It was great to visit our resident Kathleen on her very special day. We arrived with a card and cake and sang happy birthday while she blew out her candles. Her face lit up, it was a really precious moment and we wish her all the best for the year ahead".



Telegram from the King and Queen Consort.



'Kathleen' Rosebush

WEEKLY DROP-IN SESSIONS

Commercial Income Specialist, Stuart Christian, holds a weekly drop-in session at the S4B housing office every Monday from 1:00-4:00pm. Just call in to discuss any rent related issues you may have. No appointment required.

Money Advice Specialist, Yvette Brown, holds a weekly money advice session at the S4B housing office every Wednesday from 2:00-5:00pm. She also holds a weekly session for residents of Brunswick Village every Wednesday from 10:00am to 1:00pm.

Just come along or get in touch to make an appointment.

Send a WhatsApp message to

07500 065 270

email info@s4bmanchester.co.uk

or give us a call **0300 555 0128**.

Our Councillors



Cllr Tina Hewitson

0161 234 3235 Members Support
cllr.tina.hewitson@manchester.gov.uk



Cllr Amna Saad Omar Abdullatif

07971 384 539
cllr.amna.abdullatif@manchester.gov.uk



Cllr Abdigafar Mohamed Muse

07795 446 897
cllr.Abdigafar.Muse@manchester.gov.uk



The Community Living Fund is now available from Manchester City Council

If you are a MCC social rented tenant, you can now apply to the fund if you are struggling to make ends meet.

An assessment will be carried out and details of income and expenditure will be requested.

If you need some extra help, send a WhatsApp message to **07500 065 270** or email info@s4bmanchester.co.uk.



Department
for Work &
Pensions

UC Universal
Credit

The Department of Work and Pensions (DWP) continue to roll out Managed Migration to Universal Credit for claimants in receipt of Tax Credits, Income Support and Housing Benefits.

Managed Migration is the final phase of the rollout of Universal Credit, when the DWP are contacting those who are still claiming legacy (Old style) benefits to notify them that those benefits will be ending and inviting them to claim Universal Credit instead.

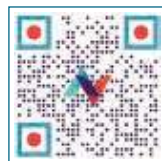
The DWP send a Migration Notice informing those on legacy benefits that the benefits will be ending on their Deadline Day and if they wish to continue to receive financial support, then it will explain what needs to be done to claim Universal Credit - the move is not automatic, so it is important if you receive this notice you don't ignore the letter.

Claimants of other benefits, including Income Related Employment and Support Allowance are due to receive their Migration Notices later this year.

As always, contact the S4B Money Advice team for advice and support and we will guide you through the process. Or, if you're struggling to make ends meet or just need a little bit of support, the Money Advice and Support Team are here on hand to offer help and sign post you in the right direction.

To speak to one of the team please send a WhatsApp message to **07500 065 270**, email info@s4bmanchester.co.uk give us a call **0300 555 0128** or call into the **S4B housing office**.

south manchester credit union



Need a financial boost?

Why not join your local Credit Union...

South Manchester Credit Union is your local financial friend.

They provide savings accounts and loans to support local people.

They're not-for-profit and are dedicated to giving our community peace of mind.

How to open an account

Opening an account is quick and simple with their mobile message app called Nivo - it works like WhatsApp and will guide you through opening your account.

For more information:
www.smcreditunion.co.uk
0161 448 0200

DON'T FORGET TO PAY YOUR RENT.

If you would like help with budgeting to make sure you have some spare cash to have a great time this summer, please get in touch.

Our financial inclusion officer, Yvette Brown, is on hand with lots of handy hints and tips to get you there.

T: **0300 555 0128** or
E: info@s4bmanchester.co.uk
to make an appointment.



2024 Garden Competition

Keep your Garden Tidy

We would like everyone to keep their garden tidy, but we would also like to recognise those gardens which really brighten up Brunswick.

Enter your own garden or nominate a friend or neighbour's garden into the 2024 Garden Competition.

The categories are

- Best Front Garden
- Best Back Garden
- Best Small Space garden (balconies or tubs)

Send your photo entries to

info@s4bmanchester.co.uk or bring them into the **S4B housing office**.

Fantastic prizes to be won

For more information, send a WhatsApp message to **07500 065 270**, email **info@s4bmanchester.co.uk** give us a call **0300 555 0128** or call into the **S4B housing office**.

Closing date 2nd August 2024

Recycle RIGHT!

LESS in these...



and MORE in these...



BROWN BIN

Milk bottles
Foil, foil trays and takeaway trays
Glass bottles and jars
Drinks cans
Plastic bottles
Food tins
Aerosol cans

BLUE BIN

Egg boxes
Telephone directories and catalogues
Flyers and leaflets
Cardboard
Greetings cards
Bus or train tickets
Newspapers, magazines, comics and waste paper

GREEN BIN

Cut flowers
Meat and fish-bones
Plate scrapings
Cooked and raw meat
Bread products
Tea bags
Dairy products and eggshells
Fruit and veg peelings

CAN'T RECYCLE

Plastic film and bubble wrap
Coffee cups
Plastic food trays
Yoghurt pots
Plastic bags / Polystyrene
Nappies
Bottle tops

Visit www.manchester.gov.uk/apartmentrecycling for more information

Say NO to FLY-TIPPING

Every year, it costs Council Taxpayers around £300,000 to clear waste dumped illegally on public land in Manchester.

S4B also incur a cost to remove waste. If we can reduce this cost, the money saved could be better spent on improving your homes and community.

Fly-tipping:

- Can cause pollution and contaminate land
- Can affect our health
- Can endanger our wildlife
- Is unsightly, spoiling our communities and the quality of life for local residents
- Encourages others to dump more waste

Need to get rid of bulky items?

Visit www.manchester.gov.uk/bulkywaste to find out how to donate to charity, or arrange a collection.

You can donate clothing to charity shops, take your items to the nearest clothing bank, or take them to your local tip.

Help us:

Please report fly tipping as soon as possible. Send a WhatsApp message **07500 065 270** or send an email **info@s4bmanchester.co.uk**.

Please include any pictures of evidence but only if it is safe to do so.

Alternatively you can report it to Manchester City Council www.manchester.gov.uk and search 'fly-tipping'. MCC will take action and prosecute offenders.

PLEASE RECYCLE MORE.

Visit www.manchester.gov.uk/apartmentrecycling for more information or to request more bins, food caddies or compostable bags.

CELEBRATING BRUNSWICK the story so far!

2024 marks the 10th Anniversary of S4B and the end of major development works in the 25-year programme.

Starting in January we launched the 10-year film and treated customers and colleagues to birthday cupcakes.

We also launched our monthly customer photography competition. Each month a winning photo will be chosen and the winning entries will be made into a 2025 calendar.

The winning entries so far are:

JAN



FEB



MAR



APR



MAY



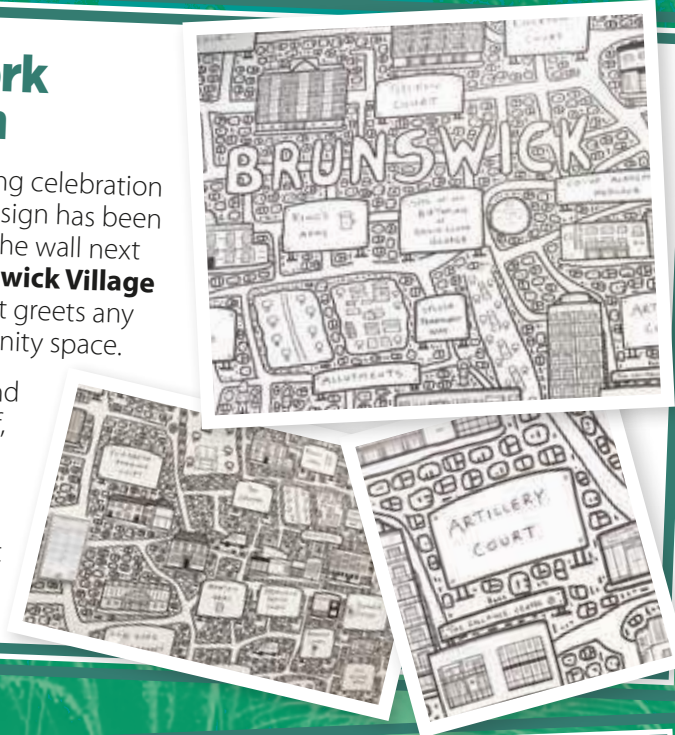
The closing date for each month is the last day of that month so there's still plenty of time to send in your entry or entries!



New Artwork Installation

As part of the year-long celebration activity an artwork design has been installed and adorns the wall next to reception at **Brunswick Village** and the first thing that greets any visitors to the community space.

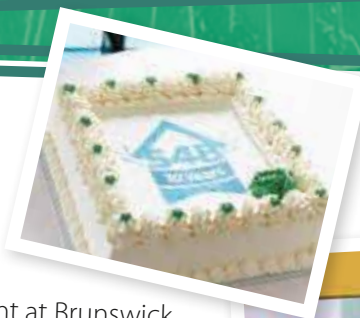
Why not pop along and take a look for yourself, it contains doodles of all things Brunswick past and present and was produced by artist Dave Draws.



In May, we held a corporate event at Brunswick Village when key members of the S4B consortium and partners were invited along to celebrate the achievements of the past ten years.

The key theme was home and customers being at the heart of all we do.

Our next big event will be for customers during the summer. Watch this space for more details and the date of when and where!



Community Fund - Apply now!

Customers and community groups are also encouraged to host their own celebrations this year, so we are offering up to £100 to go towards the activities with our **Community Fund**.

The fund is available to all Brunswick customers including leaseholders as part of our ongoing 10th Anniversary celebrations for 2024.

Simply complete and application form and email or bring it into the office (t's and c's) apply.

Funds are limited so apply now to avoid disappointment.



TSM survey results

S4B Tenant Satisfaction Measures

The survey was undertaken by Onward Homes' S4B Housing Management Team with technical support being provided by Onward Homes' Analytics and Insight Team.

With the change brought in by the Regulator of Social Housing in April 2023, this survey has been carried out with social housing tenants and follows a set format provide by the regulator and Manchester City Council.

It is important to note that this new survey takes a much broader view of all services and includes repairs as well as review of customer opinion of the neighbourhood services provided by S4B in Brunswick. Comparison with previous years will not be possible on many areas due to the changed format and audience.

Four Key areas

Overall Satisfaction

2023 the score was **86.27%** against a target of 83% which is **3.27%** above target.

In 2022 the figure was **89.43%** and in 2020 it was **86.3%**.

This is a contractual measure for S4B.

Tenant Involvement Opportunities

Tenant involvement in S4B forms a contractual key performance indicator. Satisfaction for opportunities available for resident involvement in Brunswick was **91.57%** against a KPI target of **70%** which is **21.57%** above target.

In 2022 this was **95.15%** and in 2020 this was **91.3%** across all tenders.

Neighbourhood Management

Tenants were asked how S4B managed the neighbourhood and if S4B makes a positive contribution to the area.

The survey showed **74.58%** of customers were very or fairly satisfied S4B's neighbourhood management service.

Communal Area Management

Tenant satisfaction showed that **79.33%** of residents felt communal areas are clean and well maintained, demonstrating a very high standard of communal area management and tenant perception of this.

To view the full report, visit the S4B website, or for more information send a WhatsApp message to **07500 065 270**, email **info@s4bmanchester.co.uk** give us a call **0300 555 0128** or call into the **S4B housing office**.



More trees for Brunswick

Work is being carried out to complete the street tree planting programme and completion of the site compound area on Plymouth View / Upper Brunswick Street.

There will be 57 additional street trees being planted in grassed verges and green spaces to add to the tree cover in Brunswick and bring environmental benefits. The locations are listed on the website and remaining garden trees will follow separately

Works to the site compound off Plymouth View include a footpath through the area with grass either side of the path. There will be wildflower seeding and a small number of trees to the remaining area.

On the completion of these works the car park will be secured with the vehicle gate being made live shortly after.

If you have any concerns or queries, please do not hesitate to contact the S4B Housing Office on **0300 555 0128**.

We apologise for any disruption that may be caused during this phase of work, and sincerely thank you for your ongoing patience and understanding.



Care for Existing Trees

S4B planted trees in gardens and around the neighbourhood as part of the regeneration programme, and the time has arrived for all stakes and straps to be removed from these trees that are now maturing.

S4B is removing those straps in the public spaces but residents with trees in their own front or back garden need to remove these.

So, if you have a garden at your property, please remove any straps on the trees to help the trees grow and prevent scarring the tree trunk.

Trees are typically staked to provide additional support until the tree has established a root system strong enough to

support it. These stakes are only intended as a temporary aid so it's important to remove them once a tree has enough strength in its main trunk.

If you need more information or help in doing this, please get in touch. send a WhatsApp message to **07500 065 270**, email **info@s4bmanchester.co.uk** give us a call **0300 555 0128** or call into the **S4B housing office**.





Employment and Training Update

Twelve people were successfully recruited to train to work in the care sector.

We had a fantastic response to the advert for the Open Day for the training course, with more than 50 people in attendance at the S4B Housing Office and many phone calls of interest.

They were all referred to Smartworks, where they were given assistance with their CV's, interviewing skills and clothing in preparation for the big day.

To date there have been seven offers of employment, five with a potential to start work in Wythenshawe and two here in Brunswick.

We'll stay in touch with them to see how they get on so we can update you further on their progress.

Well done to all of them and we send them our best wishes.

Window safety

Window restrictors are devices that are installed on windows to keep them from opening too far.

These should be in place in high rise homes and this can help prevent falls and accidents, especially for young children.

Please do not tamper or remove window restrictors, they are in place for your safety. If you have any concerns or any missing restrictors, please contact S4B on **0300 555 0128**.



FIRE SAFETY UPDATE

We have recently updated our fire safety pages on the website.

Please take a few minutes to read through it. There's lots of information with details of what to do in an emergency, tips for fire prevention and safety tips, along with fire door checks plus much more. We've also uploaded the Fire Risk Assessment documents for the high rise and maisonette blocks.

If you require more information please get in touch. Telephone **0300 555 0128**, email **info@s4bmanchester.co.uk** send a WhatsApp message to **07500 065 270**, or call into the S4B housing office.

And if you think you would need additional support in the event of a fire, please let us know so we can add you to our emergency register.



In April, ten young people from Manchester Young Community Champions (MYCC) attended a Residential Weekend at PGL in Preston where they enjoyed a range of outdoor activities.

The group stayed for three nights, Friday to Sunday and were led by MYCC Director Mike Edwards and his team consisting of two lead staff, two sessional staff and three young volunteers who are taking the next steps into leadership and coaching.

Mike said: "I requested that the group did more team building activities to enable them to focus on teamwork and supporting each other.

"Mehki is one of my young volunteers who really enjoyed having responsibilities and said he wanted to become a team leader when we got back to Brunswick. He did really well and is proving to be a very responsible person with great leadership skills.

"All the young people were excited, thoroughly enjoyed the weekend and said they wanted to go on another adventure".

The activities included, zip wire, giant swing, raft building, assault course along with team building activities.

MYCC continue to hold weekly activities, such as the Monday Youth Club at the Salvation Army and there will be more activities throughout the summer holidays.

Please note ALL children must be registered to attend any of the activities by completing a consent form.



BRUNSWICK'S GOT YOUNG TALENT
Mon 15 July, 5pm

Visit the S4B website for more info

For more information or to register your child, contact Mike on **07447 918 371** email **info@youngchamps.co.uk** or visit the **MYCC website** to access the online consent form.



KEEP BRITAIN AND BRUNSWICK TIDY.

With more people now owning dogs than ever, dog mess is on the rise. If you have a dog or look after someone else's, please make sure you clean up after them. This includes mess in your garden or yard! It's not only unsightly and smelly it can also be dangerous to health.

Anyone who fails to clear up after their dog, or one in their care, can be issued with a Fixed Penalty Notice.

Dog fouling & the law | Keep Britain Tidy

It has also been highlighted that any bin will do for your pet's mess. While some Councils do provide dedicated dog-fouling bins, any public bin can take the waste.

There is no excuse to leave it!



**DON'T FORGET!
KEEP UP TO DATE WITH THE
LATEST INFORMATION BY
FOLLOWING US ON SOCIAL MEDIA**

**Every Friday...
Don't forget to
BRING IN
YOUR BINS!**

Arabic	للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف 0300 555 0128
Bangla	এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন 0300 555 0128 এই নম্বরে।
Chinese	如欲索取這資訊以閣下語言編制的副本請致電 0300 555 0128
French	Pour recevoir ces informations dans votre langue prière d'appeler le 0300 555 0128
Somali	Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax 0300 555 0128
Turkish	Bu bilgiyi kendi dilinizde almak için lütfen 0300 555 0128 numarayı arayınız.
Urdu	یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی 0300 555 0128 پر فون کیجیے۔

S4B Housing Office

15 Brunswick Street Manchester M13 9SU

T: 0300 555 0128

E: Info@s4bmanchester.co.uk

W: s4bmanchester.co.uk



FOLLOW US ON

