



**S4B**

**ISSUE 39 - Autumn 2023**

# NEIGHBOURHOOD NEWS



## A Blooming Marvellous Donation

**Chorlton on Medlock Society (COMAS) has been gifted a huge selection of plants by Ocean Media Group as a thank you to the community for taking part in a recent study tour to showcase the regeneration programme at Brunswick, led by S4B.**

Twenty-five permanent new allotment plots have been created for COMAS and the community as part of the S4B £106m 25-year regeneration project of Brunswick, which sit in the heart of the neighbourhood and within walking distance of Manchester city centre.

Chair of COMAS, Thomas Milligan, said: "Thanks so much to Ocean Media for this thoughtful donation; the group and I are delighted. There is such a huge variety, and they will certainly be a great addition to our new allotment site and we look forward to reaping the rewards".

S4B Neighbourhood and Customer Services Manager, Ross Hemmings said: "It is wonderful to see the allotments flourish in the new space, with so many different parts of the community involved in growing fruit and veg in the heart of Brunswick. The allotments are a real community asset."

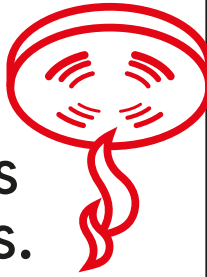
# IS YOUR HOME WINTER READY?



With the colder months fast approaching, now is a good time to check your home to see everything is in working order.

If anything appears to be faulty, then please get in touch to arrange a repair.

**REMEMBER**  
Working detectors save lives.



We recommend that you test smoke alarms/heat detectors on a **weekly basis** and **replace back-up batteries regularly** to keep them in the correct working order.



Tenants can get in touch with S4B if you are unable to do this yourself.

Send an email -  
[info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)

Telephone - **0300 555 0128** or call into the housing office to request a visit.



## Due a Gas Safety check?

A gas safety check must be carried out by law every twelve months.

If you have received a reminder from us, please get in touch to arrange an appointment.

Send a WhatsApp message to **07500 065 270** or email [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk).



**PLEASE STOP FLUSHING WET WIPES DOWN THE TOILET**

**Wet wipes cause the drains to block and will lead to them backing up and flooding.**

Please place all wet wipes in the bin not the toilet. This includes ALL wipes: baby wipes, cosmetic face wipes plus floor and surface wipes.

Products like wipes and nappies don't just disappear down the u-bend and dissolve - they clump together and cause havoc in the sewers.

All-too-often we see the misery caused to people when blocked sewers have caused their homes and gardens to flood.

Please help prevent this from happening. Your co-operation is appreciated.

**SOME CUSTOMERS ARE STILL TRYING TO FLUSH BANNED ITEMS DOWN THE TOILET. PLEASE STOP, AS IT IS CAUSING UNNECESSARY BLOCKAGES IN THE SYSTEM.**

**REMEMBER the three PPP's: Pees, Poos and Paper ONLY.**

NO nappies or wet/baby wipes to be flushed down the toilet. They must be disposed of in a bin.



## Prevent burst pipes

Check your pipes and cover these if the temperature drops to make sure they don't freeze.

Find your stop tap in case you need to turn your water off quickly in an emergency

## CHECK YOUR HEATING!

Now is a good time to check your central heating is in good working order.

If you have any problems, you can report the repair online [www.s4bmanchester.co.uk](http://www.s4bmanchester.co.uk)

send a WhatsApp message to **07500 065 270**

or send an email to [repairs@s4bmanchester.co.uk](mailto:repairs@s4bmanchester.co.uk) and we will arrange for an engineer to visit.



## Damp and mould

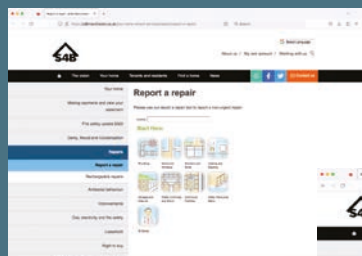
If you spot any damp or mould in your home it's important to let us know as soon as you can.

Take a look at our website for advice on spotting damp and mould and reporting it to us.

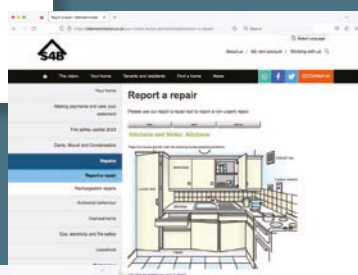
**Search damp, mould and condensation on the S4B website for further information.**

# How to report a repair online

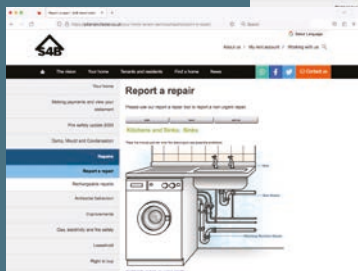
Here's our handy guide to reporting non-urgent repairs online via the S4B website.



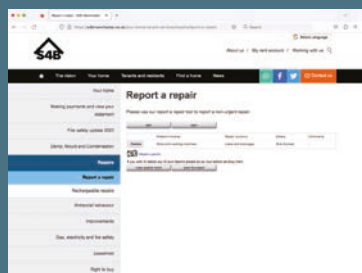
Visit the your home section on the website and select report a repair online.



Select the area of your home where the issue is. For this example we have chosen kitchen and sinks.



Hover over the options and select the issue. Make your report, choosing any applicable options available and add any useful details.



Check the details at this stage and add any photos (optional but does help) to highlight the issue.

Submit the report and adding your name, address and a contact number. There is also the option to select a preferred appointment time. Add any additional notes and press submit.

Your report will then be assessed by a member of the team who will be in touch to confirm a day and time for the relevant operative to attend.

If your repair is urgent, please telephone 0300 555 0128 (option 2 – 24-hours).

**We are still working our way through these difficult times and with the colder months approaching, now would be a good time to review your finances and see what extra help is out there.**

If you're struggling to make ends meet and would like a little extra support, please get in touch with the S4B Financial Inclusion team who are on hand to help. Send a WhatsApp message to **07500 065 270** or send an email to **info@s4bmanchester.co.uk**

The Manchester City Council (MCC) cost of living advice page contains lots of useful information to support you.

**Visit: [Cost of living advice line | Manchester City Council](#)**

And here are some other useful numbers:



**MANCHESTER CITY COUNCIL**

**Helping Hands**

Help with bills, debts, saving costs  
[www.manchester.gov.uk/helpinghands](http://www.manchester.gov.uk/helpinghands)

**citizens advice**

**Citizens Advice Bureau**  
Free, confidential, impartial advice  
[citizensadvicemanchester.org.uk](http://citizensadvicemanchester.org.uk)  
03444 111 222

**SAMARITANS**

**Samaritans**  
Call free, any time, from any phone  
116 123



**Be Well Service**  
Finding a way to live and feel well  
with one-to-one support  
0161 470 7120



**Manchester Community Central**  
Mutual Aid & Community  
Response Groups  
0333 321 3021



# Another Summer of Fun in Brunswick

The weather didn't quite play ball during the summer holidays, but rain did not stop play and the show went on in true Brunswick style!



MYCC also hosted a series of holiday activities for the young people of Brunswick.

Everything from herb and flower planting, bowling at the Trafford Centre and an indoor bouncy castle party. There was even a trip to the cinema to watch Mario and the Secret Kingdom. Lunch was provided at all of the events and activities.

The next holiday events will take place during the October half-term.

For more information and to complete a consent form, visit the MYCC website or contact Mike on 07447 918 371.



There were four weeks of Holiday Play activities with M13 Youth Project which ran throughout the school holidays for local children aged 6-11 yrs to enjoy.

The sessions, funded by MCC Manchester Active, included free play, games, challenges, cooking nutritious food, face-painting, arts and crafts and a trip out to Mayfield Park.

For more information on M13 and any future events visit: [www.m13youthproject.org.uk/](http://www.m13youthproject.org.uk/)



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## Manchester September Community Mid-Autumn Festival Celebration 2023

Friday, 29 September 2023  
5:00 - 9:00pm  
Gartside Gardens, Kincardine Rd, Manchester M13 9WN.

Activities on the night will include: cultural and artistic performances, unique delicacies, games, wish card writing, tattoo stickers and topped off with a lucky draw and dazzling firework display.

Register via Eventbrite and get your free gamecard.



**Brunswick Tenants and Residents Association (BTARA) are a group of local people who come together to discuss issues within the local area and act as a voice for the local community.**

They meet on the first Wednesday of the month at Brunswick Village Community Space, 50 Brunswick Street, M13 9PE at 7:00pm.

**The structure of the group is currently:**  
**Naz Begum (Chair)**  
**Jephter Amadi (Vice-Chair)**  
**Craig Eastham (Secretary)**  
**Nick Weise (Treasurer)**

These positions are decided by way of nominations at the annual meeting.

Ordinary committee members are Muriel Bell, Debbie Ellison, Dymo Leung, Thomas Milligan, Emma Jane Smith.

Membership of the association is open to all local people living in the Brunswick.

If you are interested in becoming a member, please get in touch.

Email [brunswicktara@gmail.com](mailto:brunswicktara@gmail.com) or [brunswicktara@outlook.com](mailto:brunswicktara@outlook.com) to find out more.



## Tea with the Treasurer

**Why not pop along to Brunswick Village every Monday between 2.30 and 4.00pm to take afternoon tea with the treasurer of Brunswick Tenants and Residents Association (BTARA).**

**Bring your own mug to enjoy a FREE hot drink and a snack.**

Nick the Treasurer will be on hand to chat to visitors and offer a friendly ear.

The sessions are held in the community room at Brunswick Village, enter via the door on the corner of the building.

More information can be found on the Brunswick Estate Facebook page.

## Know your Councillors



**Cllr Tina Hewitson**  
 0161 234 3235 Members Support  
[cldr.tina.hewitson@manchester.gov.uk](mailto:cldr.tina.hewitson@manchester.gov.uk)



**Cllr Amna Saad Omar Abdullatif**  
 07971 384 539  
[cldr.amna.abdullatif@manchester.gov.uk](mailto:cldr.amna.abdullatif@manchester.gov.uk)



**Cllr Abdigafar Mohamed Muse**  
 07795 446 897  
[cldr.Abdigafar.Muse@manchester.gov.uk](mailto:cldr.Abdigafar.Muse@manchester.gov.uk)

# THE BAY FILMING IN BRUNSWICK

Once again Brunswick has been chosen as the backdrop for filming a well-known TV programme. The production company filming The Bay used Brunswick as their base to film part of the most recent series here in July.

**The area has been used for many productions including adverts such as Dominoes Pizza and other TV series such as Years and Years and No Offence. It's always been a popular choice due to it's urban location and authentic setting.**

## VIP INVITATION TIME FOR TEA

AN ART EXHIBITION CELEBRATING CREATIVITY AND INCLUSIVITY

You are invited to come along and spill some tea in our exhibition of work, celebrating inclusivity, diversity, and hope.

As part of a creative course run by GMMH, Recovery Pathways and Age UK Manchester, local residents have created handcrafted and decorated teapots which share a story, a memory, which celebrates and pays tribute to LGBTQ+ Heroes, culture and history.

**Monday 2nd October 2023 1pm-3pm**  
 Age UK Manchester, Brunswick Village Extra Care  
 50 Brunswick Street, Manchester, M13 9PE

Refreshments and Cake

NHS Greater Manchester Mental Health NHS Foundation Trust  
 RECOVERY PATHWAYS Wellbeing through Art, People and Places  
 Manchester ageUK

# Every month we arrange joint monthly walkabouts with residents.

Here are the issues identified during April to June 2023:

## Reported Incidents:

Fly-tipping	48
Litter/Leaves	28
Abandoned Bins	33

Want to come along to our joint inspections to help us improve the services we provide? if so, please get in touch.



You can now contact S4B by What's App on 07500 065 270.

All contact is logged with the S4B customer contact team and passed to the correct team in S4B.

Residents can also click on What's app on Facebook page or contact us by Messenger.

<https://s4bmanchester.co.uk/contact-us/>



## Every year, it costs Council Tax payers around £300,000 to clear waste dumped illegally on public land in Manchester.

S4B also incur a cost to remove waste. If we can reduce this cost, the money saved could be better spent on improving your homes and community.

### Fly-tipping:

- Can cause pollution and contaminate land
- Can affect our health
- Can endanger our wildlife
- Is unsightly, spoiling our communities and the quality of life for local residents
- Encourages others to dump more waste

### Help us:

Please report fly tipping as soon as possible. Send a WhatsApp message **07500 065 270** or send an email **info@s4bmanchester.co.uk**.

Please include any pictures of evidence but only if it is safe to do so.

Alternatively you can report it to Manchester City Council

**www.manchester.gov.uk** and search 'fly-tipping'. MCC will take action and prosecute offenders.



## Park it right! Some Do's and Don'ts to be aware of.

Parking has been considered and developed as part of the regeneration project, creating new secure parking areas on drives, communal parking courts and additional street parking.

All residents of Brunswick are entitled to a FREE e-permit for street parking as well as some having the parking on the drive. E-permits for parking in Brunswick replace all paper ones. This change applies to the whole neighbourhood and applications for a new e-permit can only be made **www.manchester.gov.uk/ardwickparking**.

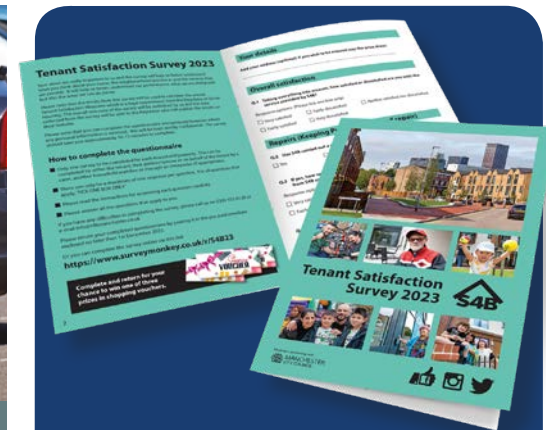
### Do:

- ✓ Park on a drive if you have one
- ✓ Obtain a parking permit to park on the street
- ✓ Only park one vehicle in communal car parks to allow others to use
- ✓ Only park within the designated space

### Don't

- ✗ Block others in
- ✗ Block emergency access routes
- ✗ Park on the pavement

**Please park considerately and with respect.**



# Satisfaction survey 2023

Look out for the all-new Tenant satisfaction survey landing on your doormat soon.

You can either complete the paper copy and return it to us or fill it in online. Either way is fine, the choice is yours.

Both methods offer you the chance to win one of three prizes in shopping vouchers. So fill yours in and send it back to us.

**Your views are really important to us and this survey will help us better understand what you think about your home, the neighbourhood you live in and the services that we provide. It will help us better understand our performance, what we are doing well but also the areas we can do better.**

Please return your completed questionnaire by posting it in the pre-paid envelope provided by no later than 1st December 2023 or complete the survey online

Details will be made available soon.

S4B

# Autumn QUIZ

Here is the link  
to our all-new Quiz.

<https://forms.office.com/e/rxK70TqrLa>

Closing date –  
30th November 2023  
Don't forget to include  
your name and contact  
information.

Answer for a  
chance to win -  
£25 in shopping  
vouchers.



Bin collection day  
in Brunswick is  
every Friday.

Don't forget to bring  
in your bin after  
collection, and do not  
leave it blocking the  
pavement.



@

**DON'T  
FORGET**

if you've changed your email address  
or mobile number, please get in touch  
to update our records

Arabic	0300 555 0128 للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف
Bangla	এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন 0300 555 0128 এই নম্বরে।
Chinese	如欲索取這資訊以閣下語言編制的副本請致電 0300 555 0128
French	Pour recevoir ces informations dans votre langue prière d'appeler le 0300 555 0128
Somali	Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax0300 555 0128
Turkish	Bu bilgiyi kendi dilinizde almak için lütfen 0300 555 0128 numarayı arayınız.
Urdu	یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی 0300 555 0128 پر فون کیجئے۔

S4B Housing Office  
15 Brunswick Street Manchester M13 9SU  
T: 0300 555 0128 E: [Info@s4bmanchester.co.uk](mailto:Info@s4bmanchester.co.uk)  
W: [s4bmanchester.co.uk](http://s4bmanchester.co.uk)

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