



Brunswick

# NEIGHBOURHOOD NEWS

ISSUE 38 - Summer 2023



## Development Completion in Brunswick

**We are fast approaching the end of the development stage of the 25-year regeneration project of the Brunswick neighbourhood.**

In less than a decade the neighbourhood has been transformed with the refurbishment of more than 650 council homes, including completely transforming its four iconic high-rise blocks.

250 households were rehomed to allow for demolition, making way for new homes to be built and 500 new properties have been constructed for sale and rent, helping to deliver Manchester's residential growth strategy, providing much-needed quality housing in the city.

An all-new housing office has been developed with 18 apartments and retail units and 60-apartment purpose-built scheme for the over 55s, complete with on-site amenities such as salon, age friendly care facilities, bistro, and public area for use by the community was recently constructed.

Keep your eyes peeled for news of our celebration events coming soon! We want everyone to be part of this momentous occasion.

We'll announce details here in the newsletter, and we'll publish special features on our website and social media pages, so watch this space!



**United Utilities have various affordability schemes running throughout 2023/24, such as:**

- Trust fund
- Back on track
- WaterSure
- Payment Matching
- Pension Credit
- Payment Break
- PayasUgo

Take a look at the [details on their website](#) to see which you may be eligible for and the one that best suits your needs.

Visit [United Utilities - How we can help with your bill](#) or give them a call on **0800 072 6765**.



**Migration of Tax Credit claimants to Universal Credit will be rolled out by the Department of Work and Pensions (DWP) starting in June, to residents across Greater Manchester.**

This means, if you are currently in receipt of Tax Credits, you will receive a letter explaining what you need to do to claim [Universal Credit](#).

If you receive a letter and need help making your claim for Universal Credit, please get in touch with a member of the S4B team.

Email: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk) or call into the S4B office.



**The Community Living Fund is now available from Manchester City Council**

If you are a MCC social rented tenant, you can now apply to the fund if you are struggling to make ends meet.

An assessment will be carried out and details of income and expenditure will be requested.

If you need some extra help, Send a WhatsApp message to **07500 065 270** or email [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk).



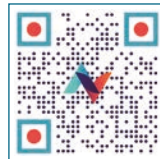
There are many **job and training opportunities** available to customers in Brunswick. Visit the **MCC Website** for the latest work and training opportunities across Greater Manchester.

Standguide can also offer a range of training opportunities. Here are their latest courses.

For more information on the job and training opportunities available, please get in touch.

Send a WhatsApp message to **07500 065 270** or send an email [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)

# South Manchester Credit Union



**Need a financial boost?**

**Why not join your local Credit Union...**

South Manchester Credit Union is your local financial friend.

They provide savings accounts and loans to support local people.

They're not-for-profit and are dedicated to giving our community peace of mind.

**How to open an account**

Opening an account is quick and simple with their mobile message app called Nivo - it works like WhatsApp and will guide you through opening your account.

For more information: [www.smcreditunion.co.uk](http://www.smcreditunion.co.uk)  
**0161 448 0200**



**DON'T FORGET TO PAY YOUR RENT.**

If you would like help with budgeting to make sure you have some spare cash to have a great time this summer, please get in touch.

Our financial inclusion officer, Yvette Brown, is on hand with lots of handy hints and tips to get you there.

T: **0300 555 0128** or  
E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)  
to make an appointment.



We are working in partnership with The Works and Age UK Manchester to deliver a 12- day Care Course. The sessions due to start mid-June to July will take place in the Community Space at Brunswick Village.

On completion of the course, you will be guaranteed an interview for care roles within Brunswick Village or other similar schemes.

Visit the [S4B website](#) for more info.

# FIRE SAFETY UPDATE

**In January 2023, new Government fire regulations came into force. Since then we have been working hard to refresh and circulate our literature to help keep you as safe as possible.**

New fire notices are displayed in all communal areas and fire safety packs distributed to all residents tailored to your property type.

Please be aware: If you have an electric e-bike or scooter at your property. E-bikes and E-scooters powered by Lithium-ion batteries are becoming increasingly popular and are responsible for a rising number of fires within homes. In the space of two years, the number of fires linked to this kind of technology has risen by more than 400%.

It is essential that E-bikes, E-scooters and any other devices powered by Lithium-ion batteries are bought, stored, maintained, used and disposed of responsibly, to protect people and property. Find out more here.

You can find further general advice about fire safety in the home here and there's lots more useful fire safety information on this dedicated page on the S4B website.

If you don't have working smoke alarms, please call us ASAP on 0300 555 0128.

**New sprinkler systems will be installed to the high-rise blocks, one at a time starting later this year.**



**On Monday 26th June, over 80 delegates from Europe's largest housing festival Housing 23, hosted by the Chartered Institute of Housing (CIH) will visit Brunswick on a study tour, for an insight to the regeneration project and how things have developed over the past decade.**

Senior housing officials from all over the country will come together to experience the tour to learn all about the PFI, how it started and how things have progressed to the end of the building phase of works.

Starting from the main event at Manchester Central, delegates will walk down to the neighbourhood via Oxford Road to start the tour from the bottom of Grosvenor Street.

For those who choose to, there will be time to take in the views from the top of the high-rise Lamport Court to give a true flavour of the location and proximity of the area.

Attendees will then take in the sights of the neighbourhood from the ground, such as the park and play areas, new properties for sale and rent, refurbishments and reversed properties before the final stop, Brunswick Village where there will be chance to take in

some refreshments and discuss what they have seen before heading back to the main event for the evening.

Brunswick Tenants and Resident Association, Mike from Manchester Young Community Champions and members of the Allotment society will be on hand to offer an insight to the community aspect of the tour.

## Know your Councillors



**Cllr Tina Hewitson**

0161 234 3235 Members Support  
[cldr.tina.hewitson@manchester.gov.uk](mailto:cldr.tina.hewitson@manchester.gov.uk)



**Cllr Amna Saad Omar Abdullatif**

07971 384 539  
[cldr.amna.abdullatif@manchester.gov.uk](mailto:cldr.amna.abdullatif@manchester.gov.uk)

*We welcome -*



**Cllr Abdigafar Mohamed Muse**

07795 446 897  
[cldrAbdigafar.Muse@manchester.gov.uk](mailto:cldrAbdigafar.Muse@manchester.gov.uk)



*We wish Cllr Priest well in his retirement.*

## Easter Fun

With support from S4B, the Allotment Society and Brunswick Tenants and Residents Association joined forces to host this easter on the Orchard and allotment area in the heart of the neighbourhood.

Over 90 children and adults attended, with activities such as face painting, children's races including, egg and spoon and sack race along with an Easter egg hunt, refreshments, and planting.

Plus there were sunflower seeds on offer for everyone to take home.



## Easter and Half-Term

Once again, Mike and his MYCC team were able to offer Easter and half-term fun for young people in Brunswick.

The weather was not on their side this year but they were able to make use of the indoor facilities at the Salvation Army and were still able to offer lots of activities such as X-box, board games and indoor sports such as soft cricket and soft ball.

For more information visit the MYCC website [www.youngchamps.co.uk/](http://www.youngchamps.co.uk/)



## Coronation Celebrations

S4B Social Investment Specialist, Sharon Thomas, was lucky enough to attend two fabulous events in Brunswick to celebrate the King's Coronation.

Over at Brunswick Village, there was an event hosted by BTARA. Sharon said: "The event was excellent. There was lots going on such as face painting, balloon modelling, arts and crafts, table top games and outdoor games. Not to mention lots of food and drinks on offer.

"There was something for everyone and they all even helped each other clear up afterwards! Such community spirit and they demonstrated a great example of working together, everyone got involved from serving food and drinks to supervising the games.

"Both the community space and outside space was full of families enjoying themselves. So good to see".

Sharon then attended Falcon St Coronation Party.

Organiser Emma, with support from her neighbour, was able to close off the street so everyone could have a vehicle free party and a safe place for the children to play. There were street games, a mini sandpit and of course lots of food.

A couple of the neighbours also added to the feast with their own delicious cultural food.



## Coming up... ...this Summer!

Lot's more summer fun with MYCC. Mon-Fri, 10am-2pm. Interactive sports throughout the summer holidays.

Meet in Gartside Gardens. Food, snacks and drinks provided. Consent form (available on the MYCC website) required for all young people and arrangements must be made by parents for drop off and pick up for each session.

# Recycle Right



**It's YOUR responsibility to recycle properly. Please make sure you put the correct waste in the correct colour bin. And make sure your waste goes into the bin and not left on the ground.**

For more information visit the Manchester City Council website.

Bin collection day in Brunswcik is FRIDAY. Please make sure you bring in yuor bin after collection and dont block pathways or roads.

Visit the MCC website for more information.



**Every year, it costs Council Taxpayers around £300,000 to clear waste dumped illegally on public land in Manchester.**

S4B also incur a cost to remove waste. If we can reduce this cost, the money saved could be better spent on improving your homes and community.

### Fly-tipping:

- Can cause pollution and contaminate land
- Can affect our health
- Can endanger our wildlife
- Is unsightly, spoiling our communities and the quality of life for local residents
- Encourages others to dump more waste

### Help us:

Please report fly tipping as soon as possible. Send a WhatsApp message **07500 065 270** or send an email **info@s4bmanchester.co.uk**.

Please include any pictures of evidence but only if it is safe to do so.

Alternatively you can report it to Manchester City Council

**www.manchester.gov.uk** and search 'fly-tipping'. MCC will take action and prosecute offenders.



**STOP FLUSHING WET WIPES DOWN THE TOILET**

**Wet wipes cause the drains to block and will lead to them backing up and flooding.**

Please place all wet wipes in the bin not the toilet. This includes ALL wipes; baby wipes, cosmetic face wipes plus floor and surface wipes.

Products like wipes and nappies don't just disappear down the u-bend and dissolve - they clump together and cause havoc in the sewers.

All-too-often we see the misery caused to people when blocked sewers have caused their homes and gardens to flood.

Please help prevent this from happening. Your co-operation is appreciated.

**Every month we arrange joint monthly walkabouts with residents.**

Here are the issues Identified during January - March 2023:

### Reported Incidents:

|                       |           |
|-----------------------|-----------|
| <b>Fly-tipping</b>    | <b>48</b> |
| <b>Litter/Leaves</b>  | <b>28</b> |
| <b>Abandoned Bins</b> | <b>33</b> |

Want to come along to our joint inspection? Then please get in touch.

Your input is important to us and will help us improve the service we offer.

**Residents in Brunswick are £273k better off**

thanks to Financial Inclusion Support from Yvette Brown.

**Yvette has supported residents to reevaluate their budgets and she can help you too.**

Anything from Universal Credit, benefits, housing benefits and council tax support schemes. She can help you check you are receiving the correct level of support.

Please get in touch for an appointment WhatsApp to **07500 065 270** or send an email **info@s4bmanchester.co.uk**.





## Meet Andrew Kwizombe our new member of the S4B Environmental Services Team.



Andrew told us: "I'm very thankful for the warm welcome I've received upon joining the S4B Housing organisation.

This is an exciting new chapter as I've entered a different working sector and this being my first Line of employment moving from self-employment/voluntary work.

"During this period from 2016-2019 I decided to change my volunteering job position to where I can have more interaction with the public to help develop my vital skills. which enabled me to progress further in life, also having to adjust in becoming a father.

"While transitional from 2016 to 2019, I decided to help my sister-in-law with her Property Management Company within Merseyside, Wirral and greater Manchester.

This is where I gained the vital experience and better understanding of working outside and helping residents within the community which in turn enabled to be in this position".

*Welcome Andrew from all of us here at S4B.*

## BOOK SWAP LAUNCH

Emma received free books from Manchester Libraries and books from S4B staff. A donation was received from the local Tesco for refreshments.

Resident who attended thought it was a great idea so a follow-on session was arranged for 7th June.

Emma is now intending to hold the event once a month. Future dates will be announced on the website and social media channels, so watch this space!

**Everyone welcome - the event is open to the whole community.**



On Saturday, 13th May, Emma launched her book swap event at Brunswick Village community space.



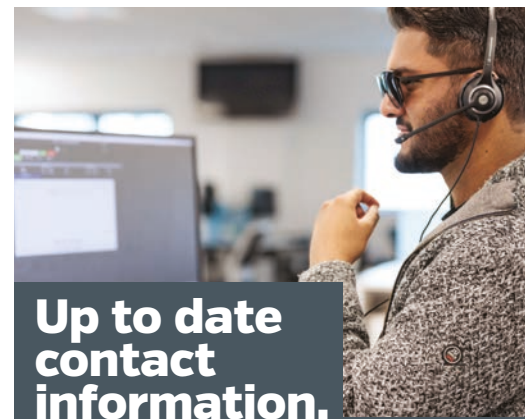
## Verifying your identity when you call S4B.

**S4B hold information on dates of birth, national insurance numbers, emails addresses and phone numbers.**

All this information is saved and stored securely and never shared. To ensure verification of callers in the coming months, you will see the introduction of a verification process where information is asked on all calls. This is to prevent impersonation or people acting on behalf of a resident without authority from the resident.

All personal information is stored securely on the Orchard Housing Management System and under the laws of Data Protection and are only ever shared to support your tenancy or as required by law.

Visit the [website](#) to view our Privacy Policy.



## Up to date contact information.

**In addition to verifying your identity we need to be sure the contact information we hold for you is current and correct.**

As you will be aware we are making more use of digital channels and printing less, so we need to be able to contact you to keep you up to date and informed on all things Brunswick, such as repairs, rent information and planned works programmes.

Do we have your current mobile number and email address? If not please get in touch to update our records.

Send a WhatsApp message **07500 065 270**, email us [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk) or give us a call.

## Comments compliments and complaints + WOW

We treat any complaints very seriously. Read our complaints and compliments policy here.

To make a comment, compliment or complaint, please get in touch. And if you think a particular member of the team has done something well, please tell us about that too and nominate them for a WOW AWARD, so they get the recognition they deserve.

Here at S4B, we aim to provide the best possible service at all times, so we always welcome your feedback.





# SUMMER WORD SEARCH

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| S | A | D | A | L | A | S | S | R | O | C | A | S | H |
| H | N | E | G | N | I | N | E | D | R | A | G | A | O |
| L | O | C | D | I | C | E | C | R | E | A | M | N | U |
| N | R | L | O | O | U | L | B | E | A | C | H | D | T |
| S | I | I | I | U | C | R | I | C | K | E | T | C | D |
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| N | O | C | M | M | A | T | S | C | E | R | I | S | O |
| G | T | N | A | O | O | Y | R | E | O | A | A | T | R |
| L | F | L | O | W | E | R | S | Y | A | I | N | L | S |
| A | E | L | S | U | M | M | E | R | S | S | T | E | A |
| S | W | A | L | K | I | N | G | G | U | I | I | T | N |
| S | W | I | M | B | L | E | D | O | N | C | D | D | G |
| E | E | C | A | M | P | I | N | G | N | A | A | E | E |
| S | U | N | S | H | I | N | E | T | Y | S | A | S | L |

- COUNTRYSIDE
- FLOWERS
- SEASIDE
- ICE CREAM
- SALAD
- SUMMER
- TENNIS
- GARDENING
- SUNNY
- WIMBLEDON
- SUNGLASSES
- SANDCASTLE
- OUTDOORS
- WALKING
- CRICKET
- CAMPING
- BEACH
- SUNSHINE
- HOLIDAYS

**Answer for a chance to win £25 in shopping vouchers.**

fill in, save and send back to [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)

Return completed entries to S4B housing office, 15 Brunswick Street, Manchester M13 9SU.

Name: .....

Address: .....

Email: ..... Phone number: .....

|         |  |
|---------|--|
| Arabic  | 0300 555 0128 للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف            |
| Bangla  | এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন 0300 555 0128 এই নম্বরে।   |
| Chinese | 如欲索取這資訊以閣下語言編制的副本請致電 0300 555 0128   |
| French  | Pour recevoir ces informations dans votre langue prière d'appeler le 0300 555 0128 |
| Somali  | Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax 0300 555 0128     |
| Turkish | Bu bilgiyi kendi dilinizde almak için lütfen 0300 555 0128 numarayı arayınız.      |
| Urdu    | یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی 0300 555 0128 پر فون کیجیے۔  |

**S4B Housing Office**  
 15 Brunswick Street Manchester M13 9SU  
 T: 0300 555 0128  
 E: [Info@s4bmanchester.co.uk](mailto:Info@s4bmanchester.co.uk)  
 W: [s4bmanchester.co.uk](http://s4bmanchester.co.uk)



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