



DAMP AND MOULD

What causes damp and mould?

There are different reasons why damp and mould can form in the home. Sometimes this is due to rising damp which comes through the foundations of a property, or penetration where there is a defect in the building itself such as a roof leak.



Damp and mould can also be caused by excess condensation. Condensation occurs when the air inside your home is humid (i.e., the air contains moisture) and the temperatures are colder outside.

Condensation will appear as liquid on cold surfaces such as mirrors, walls or windows or in cold corners for example where wardrobes meet the wall. Mould can also occur if condensation is left for too long. It can build up even in warm homes but is especially common in the colder months of the year. Condensation can be removed by wiping down surfaces with a cloth.

What does it look like?

Damp caused by rising damp or leaks often leaves 'tidemarks' whereas damp from condensation does not. Damp and mould gets worse over time, so we have included some images here to help you spot this. As well as the visual signs of damp and mould, excess condensation often causes a musty smell when it builds up on furniture.



Reporting damp and mould

If you spot damp and mould in your home, please let us know straightaway. Damp and mould gets worse if it is left untreated and can aggravate certain health issues, with the following individuals particularly at risk:

- Pregnant women
- Babies and children
- Elderly people
- Those with weakened immune systems for example someone undergoing chemotherapy
- Those with existing skin problems such as atopic eczema

If you have any concerns about damp and mould in your home, please let us know straightaway in one of the following ways:



Sending us a message on [WhatsApp](#)



Emailing us at info@s4bmanchester.co.uk



Calling us on 0300 555 0128 (24-hours)

**If need you help communicating with us,
please get in touch – 0300 555 0128**

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| Arabic | للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف 0300 555 0128 |
| Bangla | এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন 0300 555 0128 এই নম্বরে। |
| Chinese | 如欲索取這資訊以閣下語言編制的副本請致電 0300 555 0128 |
| French | Pour recevoir ces informations dans votre langue prière d'appeler le 0300 555 0128 |
| Somali | Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax 0300 555 0128 |
| Turkish | Bu bilgiyi kendi dilinizde almak için lütfen 0300 555 0128 numarayı arayınız. |
| Urdu | یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی 0300 555 0128 پر فون کیجئے۔ |