



ISSUE 32 - Winter 2021

Brunswick

NEIGHBOURHOOD NEWS



Merry Christmas from all at S4B



Tis' the Season to be Jolly!

On Monday, 6 December, the residents of Brunswick came together in a specially socially distanced event to see the tree light switch on.

Children from Medlock Primary School and members of Brunswick Parish Church came together to serenade onlookers with a selection of Christmas favourites for a truly festive experience.

The tree once again stands proudly in Gartside Gardens Park and the lights are not only being utilised to celebrate the Christmas season, but also other festivals such as Diwali, the Indian

festival of light and the upcoming Chinese New Year for the whole neighbourhood to enjoy.

From all of us here at S4B, seasons greetings to all and we wish you prosperous and happy 2022.



Turn to page 2 for festive info.





MERRY CHRISTMAS AND BEST WISHES FOR 2021.

S4B continues to provide neighbourhood services and repairs over the festive period.

Open - 9:00am-5:00pm

Thursday 23rd December

Friday 24th December - Christmas Eve

Closed

Saturday 25th December - Christmas Day

Sunday 26th December - Boxing Day

Monday 27th December

Tuesday 28th December

Open - 9:00am-5:00pm

Wednesday 29th December

Thursday 30th December

Friday 31st December

Closed

Saturday 1st January 2022 - New Year's Day

Sunday 2nd January 2022

Monday 3rd January 2022

Open - 9:00am-5:00pm

Tuesday 4th January 2022

Please only attend the office if you cannot contact S4B by any other means.

T: 0300 555 0128.



Repairs

For any emergency repairs during this time, please call **0300 555 0128** (24-hours) Choose option 2.

Emergencies

For any ASB or Domestic Violence Emergencies, please call **999/101** in the first instance or you can call us at S4B on **0300 555 0128** (24-hours).

Recycle, Recycle, Recycle!

Don't forget to recycle! All paper, cardboard and gift wrap can go into your blue bin.

And your **real Christmas trees can be recycled too.**

Contact Biffa to arrange to have your real tree collected in January 2022.

E: christmas.tree.manchester@biffa.co.uk



KEEP YOUR DISTANCE



KEEP WASHING YOUR HANDS



VENTILATE



STAY ALERT



KEEP A LOG



STAY SAFE



Stay Safe!

Here are some tips to help keep you safe this Christmas:

- Bogus callers - Always check details of anyone calling at your home, ask for ID and if you have any concerns don't let them in to your home.
- Shut alleygates and ensure your own gates have a lock
- Keep all your doors and windows closed and locked.
- Don't leave presents under the Christmas tree before the big day.
- Don't leave any valuables or presents in your car.
- Don't carry large amounts of cash or valuables.
- Make sure you dispose of packaging from presents - don't advertise your presents by leaving big boxes outside.

Useful numbers:

To report any issues on any construction areas, or unauthorised person(s) on a building site during the Christmas period, please tel: **0300 555 0128** 24-hour line (select option 1).

High-rise blocks and maisonettes Issues at high-rise or maisonettes - 24-hour emergency service. Bridgewater Security: **07921 215361**.

Emergency repairs Please continue to use the 24-hour contact number: Tel: **0300 555 0128** (select option 2).

Smell gas? If you smell gas or think there may be a gas leak (anytime). Contact Cadent immediately on **0800 111 999**.

If you see anyone fly-tipping, report it and help to put a STOP to it. Tel **0300 555 0128** or email info@s4bmanchester.co.uk

Your usual Friday bin collection will take place on - **Friday 24th December and Friday 31st December 2021.**



No fly Tipping. Recycle when possible. Make sure all litter goes in your bins.

Arrange for up to three bulky items to be collected for free by Manchester City Council. Visit their website for more info.

Having a Power Cut? CALL 105



Refrurb

Building Lives

It's been a bit of a roller coaster with a few hurdles along the way such as the ever-changing pandemic and its knock-on effects, but phase one of the church refurb is now complete.

The newly renovated hall is back for Positive Steps and other community activities and events, not to mention the Christmas Pantomime Aladdin which was able to go ahead this year.

And the communal garden area and access has now reopened with the help of a retired landscape gardener. For photos visit brunswickchurch.org.uk/refurb-garden.

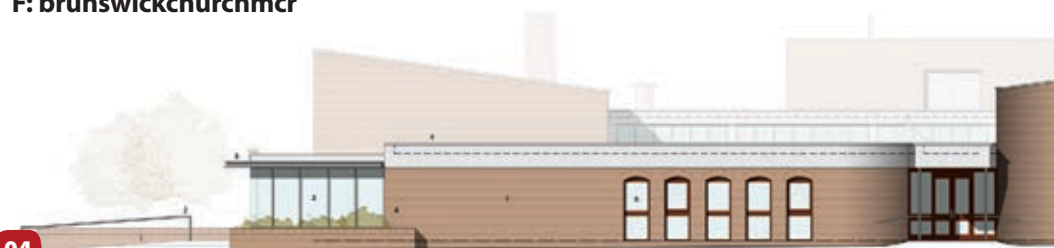
There are now plans to install two electric vehicle charging points in the revamped car park area, doors, a new toilet block plus windows and heaters in the worship room.

An official Spooktacular2 opening event is planned for April 2022 so watch this space.

Progress reports and image gallery can be found on the Brunswick Church website - brunswickchurch.org.uk.

E: refurb@brunswickchurch.org.uk
T: @brunswickmcr
F: brunswickchurchmcr

In memory of Jacinth Brooks who sadly passed away on 31st Oct 2021. Jacinth was very involved with the Church, running the parents and toddlers group, volunteering and getting involved in S4B activities. She will be sorely missed.



S4B TEAM UPDATE

Welcome to...

Nolly Kikumba joined S4B in September as a Housing and Leasehold Apprentice and will be working in a number of different departments of S4B as he completes his training.



Currently working with the Customer Contact Team Nolly is studying towards his Level 3 CIH Apprenticeship in Housing.

Welcome to...

Lucy Holland joined Mears in October 2021.

Lucy is a repairs scheduler working as part of the repairs team based in the S4B office.



And farewell to...

In November we said goodbye and good luck to **Darren Bradshaw**, Customer Contact Specialist who many residents will know.



Darren leaves to follow his dream of moving to Spain with his partner to start a new life in the sun and we wish him all the best.

Adios amigo, from all of us here at S4B, we wish you well!

Best wishes and Good Luck from all at S4B!

MERRY CHRISTMAS From Your Councillors



Tina Hewitson
 Tel: 0161 237 1805
cllr.t.hewitson@manchester.gov.uk



Bernard Priest
 Tel: 0161 740 8407
cllr.b.priest@manchester.gov.uk



Amna Abdullatif
 Tel: 07971 384 539
cllr.amna.abdullatif@manchester.gov.uk



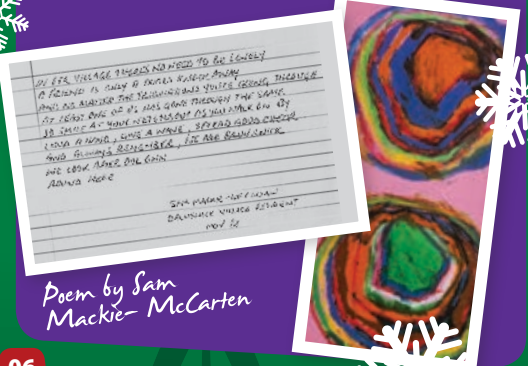
Getting Creative!

Residents at Brunswick Village Julie Casey, Mary Kent and Jim Murphy have created artwork as part of the weekly Ageing Well Creative Activities delivered by Age UK Manchester.

The weekly creative activities provide the opportunity to meet people, with drawing, painting, card making, knitting and crochet, sewing and mindful colouring on offer.

Some examples for their talents are shown here and there is a permanent gallery on display at Brunswick Village.

There's also a poem written by Sam Mackie McCarten expressing the love for the Brunswick community.



Poem by Sam Mackie- McCarten



Lights On!

On Tuesday 26th October resident Dale Owusu from Brunswick Village Extra Care organised a trip to Blackpool and the famous illuminations.

The weather kept fine but the brisk Blackpool wind kept everyone moving. The day was spent on Blackpool pier and then onto a café for fish and chips, after all what is a trip to Blackpool without fish and chips.

Then it was back to the coach for a drive along the front and see the illuminations.

Massive thank you to Dale and Forever Manchester for a great day.



S4B has a dedicated Financial Inclusion Specialist, Yvette Brown.

Yvette provides advice to customers struggling to pay their bills or support to manage their finances. This confidential service is available to all tenants, leaseholders and homeowners in Brunswick.

S4B can also offer:

- advice on managing debt
- help with applying for grants and other forms of support
- advice on reducing utility bills

For more information please get in touch.

Benefits Advice

If you are living on a low income you may be entitled to claim Housing Benefit or Housing Element of Universal Credit, and Council Tax Support.

The amount of benefit you get will depend on your circumstances, and how much rent and/or council tax you pay.

If you would like help or advice on benefit entitlement, making benefit claims or government changes to benefits, including bedroom tax and universal credit, Yvette is here to help.

T: 0300 555 0128, E: info@s4bmanchester.co.uk



Here's an end of the year update from the Chair of Brunswick Tenants and Residents Association (BTARA) update, Craig Eastham.

"It's been a difficult year but we have new faces on the committee giving a true representation of the Brunswick community. We've been here for residents to help with issues such as car parking spaces on streets, car park gating, and quality of trees and planting on the estate.

"We're also looking forward to new projects such as estate beautification and local street play sessions for kids.

"And we're committed to working with residents, Manchester City Council, Greater Manchester Police and S4B to improve the quality of life in Brunswick."

For more information or to get involved with BTARA, contact craigje@outlook.com



BTARA Chairman - Craig Eastham

The Satisfaction Survey is back and Coming Soon!

We didn't carry out our annual customer satisfaction survey last year due to the pandemic, but we are now ready to produce it again.

It will be issued the first week in January 2022, so look out for it landing on your doormat or direct to your email inbox.

Your views matter to us so please take a few minutes to complete and return it to us.



**Every Friday...
Don't forget to
BRING IN
YOUR BINS!**



If you have issues with abandoned bins, street cleaning, blocked drains or pot holes in the road, you can log them direct with Manchester City Council via email on contact@manchester.gov.uk

Arabic	للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف 0300 555 0128
Bangla	এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন 0300 555 0128 এই নম্বরে।
Chinese	如欲索取這資訊以閣下語言編制的副本請致電 0300 555 0128
French	Pour recevoir ces informations dans votre langue prière d'appeler le 0300 555 0128
Somali	Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax 0300 555 0128
Turkish	Bu bilgiyi kendi dilinizde almak için lütfen 0300 555 0128 numarayı arayınız.
Urdu	یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی 0300 555 0128 پر فون کیجئے۔

S4B Housing Office (Essential Visits only)
15 Brunswick Street Manchester M13 9SU
T: 0300 555 0128 E: Info@s4bmanchester.co.uk
W: s4bmanchester.co.uk

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