

### Final Furlong for Building in Brunswick.

Skerry Close was the final phase of new build homes completed in 2019 and the last of the family houses built for rent as part of the regeneration of Brunswick. One hundred and forty homes have now been completed for rent since S4B started in 2014.

The remaining homes being built over the next three years will be offered for sale, the main focus being in the centre of the neighbourhood along the Boulevard for the next twelve months.

2020 will see the completion of the final phase of social housing - the

phase of social housing - the new 60-apartment development on Brunswick Street for older residents.

Interested in registering for a place or more information, please contact S4B -

T: 0300 555 0128

E: info@s4bmanchester.co.uk

or call into the S4B housing office.



## **Council responds to Climate Challenge**

The Council declared a climate emergency in July and has committed to reducing the city's climate emissions to zero by 2038, or earlier if possible - at least 12 years ahead of the current national target.

Work is underway on an action plan for the first five years, 2020-2025, which will set out how the council aims to halve its own emissions.

The final version of the action plan will be approved by the Council's Executive in March 2020.

For more information read the full news article on the Manchester City Council website: manchester.gov.uk/news/article/8254/

... And S4B is working with the University of Manchester to better understand the air quality in Brunswick and would like residents to be involved.

To get involved in this project, contact S4B community development officer, Sharon Thomas, T: **0300 555 0128**, E: **info@s4bmanchester.co.uk** or call into the S4B housing office.



## STAMP It OUT!

Dropped cigarette butts are the most common form of littering and we need to stamp it out.

The fact it looks unsightly is minimal compared to the damage it does to the environment.

So please #BinTheButt.

Never throw your cigarette butt down - stamp it out and discard of it on a designated bin.

#KeepBritainTidy #ProudofBrunswick.



# Road name changes in Brunswick



You may have noticed a number of roads have new names or road names have changed in Brunswick.

This is due to some homes that have been 'reversed' in Brunswick as part of the regeneration programme.

Reversals means that homes which formally faced into alleyways or walks, now have a front drive and now face onto a road therefore the address needs to be changed.

For a more information and full list of the changes visit www.S4Bmanchester.co.uk

## Street lights out? Report it...

Especially with the dark night upon us, it's even more essential our roads and footpaths are well lit.

If you see a street light out or a road sign or bollard damaged, please report it on the MCC website -

https://secure.manchester.gov.uk/info/500283/road\_and\_ pavement\_problems or call into the S4B housing office and we can report it on your behalf.



### **Energy S**

Try out these cos

### Cooking

- 1. Use the right sized pa
- 2. Keep saucepan lids on.
- 3. Make toast in the toaster.
- 4. Boil only as much water as you need.
- on standby.
- 2. Defrost fridges and freezers regularly.
- 3. Only run your washing machine on a full load.
- 2. Run your heating for an hour less each day.
- 3. Remember to check your radiators to see if they need bleeding.

## "Oh we do like to be beside the seaside"



On Thursday 3rd October, residents from Elizabeth Yarwood court and the local community were treated to a trip to Southport by Brunswick's Salvation Army.

The group of 44 were accompanied by staff from S4B and members of the Salvation Army and spent the fun-filled day walking on the pier, enjoying the sea air, eating a lovely lunch complete with a singalong and music entertainment.

The outing, arranged in celebration of older person's day (1st October 2019), was brought to a close with a fish and chip supper followed by ice cream - always a hit and a must when at the seaside before returning to Manchester.

## **NHS retirement fund**

Are you retired from the NHS or Social Care? Why not become a member of the NHS Retirement Fellowship!

Members meet at a local branch every three weeks or you can become a postal member.

Annual membership is £20 and includes social events, day trips, exercise and leisure activities and support with anything from travel insurance and holidays to financial services and shopping discounts.

For more information or full details of the package on offer, contact Karen Kennedy, North West Development Officer.

T: **07967 489162** or

E: northwestengland@nhsrf.org.uk.









## The Rental Exchange - Fair Processing Notice

Renters sometimes struggle to get affordable loans, a mortgage and credit cards or to open bank accounts; often this is because they do not have a credit history.

Having a good credit history also helps to provide proof of your identity. This can help you access a range of goods and services online, including getting the best deals on mobile phones, TV and broadband packages and car insurance

Landlords who share data into Rental Exchange will have a legitimate interest in being able to make use of this data to support better informed tenancy decisions.

Onward have teamed up with Experian to take part in The Rental Exchange, a way to strengthen your credit report without you needing to take on new credit.

The scheme enables us to share details about the rent you pay with Experian on a monthly basis. This is then included in your credit report, meaning you will then be recognised for paying your rent on time.



#### What do I need to do?

You don't need to do anything. We will share your tenancy information with Experian, including your track record for paying your rent and service charges to us, unless you tell us not to.

If you wish for **your data not to be shared** with Experian as part of The Rental Exchange, please either email us at info@s4bmanchester. co.uk leaving your name and home address, or phone **0300 555 0128** by **31st January 2020**.

We want your opinion, so please come along to our DROP IN EVENT on Friday 20th Dec 10:30am-12:30pm at the S4B housing office.

For more information visit: **experian.co.uk/business/consumer-information/consumer-credit-management/rental-exchange** 

As the Winter draws in, now is the time to tidy your garden, cut the grass and ensure plants or hedges are trimmed.

To help you care for you garden, we provide equipment free of charge to all S4B residents. Just call into the S4B housing office and leave £10 deposit which will be refunded to you when you return the equipment.

Please keep your garden tidy and be #ProudofBrunswick







## **Housing Office Opening Hours**

### Open - 9:00am-5:00pm

Monday 23rd December Tuesday 24th December -Christmas Eve



Wednesday 25th December -Christmas Day

Thursday 26th December -Boxing Day

### Open - 9:00am-5:00pm

Friday 27th December



#### Closed

Saturday 28th December Sunday 29th December

### Open - 9:00am-5:00pm

Monday 30th December Tuesday 31st December -New Year's Eve



#### Closed

Wednesday 1st January 2020 -New Year's Day

### Open - 9:00am-5:00pm

From Thursday 2nd January -Business as usual.



For any emergency repairs during this time, please call **0300 555 0128** (24 hours).

### **Emergencies**

For any ASB or Domestic Violence Emergencies, please call 999/101 in the first instance.

### Recycle, Recycle, Recycle!

Don't forget to recycle! All paper, cardboard and gift wrap can go into your blue bin.

And your real Christmas trees can be recycled too.

Contact Biffa to arrange to have your real tree collected in January 2020.

E: christmas.tree.manchester@ biffa.co.uk

## SALLY'S **STORE**

Open Wednesday's 12:00-3:00pm Pay £2 each visit for grocery essentials.



for info or for Xmas opening times, please get in touch T: 0161 273 2081

71 Grosvenor Street, Manchester M139UB. (based at the Salvation Army - open daily)

## Stay Safe! §

### Here are some tips to help keep you safe this Christmas:

- Bogus callers Always check details of anyone calling at your home, ask for ID and if you have any concerns don't let them in to your home.
- Shut alleygates and ensure your own gates have a lock
- Keep all your doors and windows closed and locked.
- Don't leave presents under the Christmas tree before the big day.
- Don't leave any valuables or presents in your car.
- Don't carry large amounts of cash or valuables.
- Make sure you dispose of packaging from presents - don't advertise your presents by leaving big boxes outside.

### CALL 105 **Having a Power Cut?**

If you experience a power cut, please contact the 24-hour emergency service information line on 105 or S4B - 0300 555 0128 (24-hours) if only your property has a powercut.

It's free of charge and will put you through to your local network operator who can give you help and advice.

Go to powercut105.com for more information.

## Useful numbers:

To report any issues on any construction areas, or unauthorised person(s) on a building site during the Christmas period, please tel: **0300 555 0128** 24-hour line (select option 1).

High-rise blocks and maisonettes Issues at high-rise or maisonettes 24-hour emergency service. Tel G4S: **07786 312 672**.

Emergency repairs Please continue to use the 24-hour contact number: Tel: 0300 555 0128 (select option 2).

Smell gas? If you smell gas or think there may be a gas leak (anytime). Contact National Grid immediately on 0800 111 999

If you see anyone fly-tipping, report it and help to put a STOP to it. Tel **0300 555 0128** or email info@s4bmanchester.co.uk

Your usual Friday bin collection will take place on - **Sunday 29 December** 2019 and Saturday 4 January 2020.

Collections will return to normal after the festive period (Fridays).

**"HAVE A GREAT CHRISTMAS FROM ALL AT S4B"** 





## Winter health check for you

Keeping seasonal coughs and colds at bay

Always seek advice from your pharmacist at the first sign of a cough or cold before it gets more serious.

#### Stay warm

It's important to keep warm in winter - both inside and outdoors. Keep your bedroom window closed on winter nights - breathing cold air can be bad for your health as it increases the risk of chest infections.

#### **Stay active**

Keep active when you're indoors. Try not to sit still for more than an hour or so.

### **Stay informed**

Learn how to make your home more energy efficient, at www.gov.uk/phe/keep-warm.

#### Catch it. Bin it. Kill it!

Flu is very infectious and spread by germs from coughs and sneezes, which can live on hands and surfaces for 24 hours. To reduce the risk of spreading flu, use tissues to trap germs when you cough or sneeze wash your hands often with warm water and soap. Bin used tissues as quickly as possible.

For more information visit the NHS stay well website - https://www.nhs.uk/staywell



### **High-5 Funding**

Applications for high-5 funding closed in October with four submissions being funded.

#### They were:

- Positive Steps Parent and Toddler Group
- Projekts Mcr Skatepark access for Brunswick
- Women's Footprints Yoga for well-being
- Women's Empowerment Trust Arts and Creativity

Each were awarded £500 - totalling £2,000 from the funding pot.

A summary report following each of the group's evaluations will be made available in 2020.

## CHRISTMAS DINNER WITH DONNA AT Elizabeth Yarwood Court

19 December 2019 - £7 per head

**STARTER** 

Tomato & red pepper soup with bread roll

MAIN

Roast turkey with all the trimmings

DESSERT

Home made sherry tifle Glass of wine or juice

Plus DJ, karaoke sing along, mince pies, dancing!

To book call 0161 272 8809 or pop in & ask for Donna

Spaces are limited so get your ticket early!

## **≨** Fire Safety

| important | PLEASE READ

## Fire kills over 300 people per year in the UK

### Here are a few tips to help keep you safe:

- Never smoke in bed and don't leave lit cigarettes unattended
- Never leave a burning candle unattended and extinguish before going out
- Do not overload sockets and unplug appliances before going to bed.
- Don't leave pans unattended, and turn appliances off when you're not using them
- Check electrical appliances are in good working order, do not use them if there is any sign of damage

- Keep portable heaters clear and do not put wet clothes over them to dry
- Keep doors and communal areas clear at all time
- Report any rubbish left in corridors and arrange for bulky items such as mattresses to be collected by the council
- Limit storage on balconies and NEVER use BBQs or outdoor fire pits and chimeneas of any kind on balcony.

To keep our communities safe Greater Manchester Fire and Rescue Service (GMFRS) offer free Safe and Well visits.

#### **During the visit they will:**

- Ask a series of fire risk assessment questions
- Check each room to identify any fire hazards
- Fit FREE ten-year smoke alarms as appropriate
- Work with you to agree a fire-safe bedtime routine and escape plan
- Provide wellbeing or crime prevention advice



For more information, or to book your safe and well visit, contact - Greater Manchester Fire and Rescue Service (GMFRS) 0800 555 815.

### S4B has a dedicated Financial **Inclusion Officer, Yvette Brown.**

Yvette provides advice to customers struggling to pay their bills or support to manage their finances. This confidential service is available to all tenants, leaseholders and homeowners in Brunswick.

S4B can also offer:

- advice on managing debt
- help with applying for grants and other forms of support
- advice on reducing utility bills

For more information please get in touch.

### **Benefits Advice**

If you are living on a low income you may be entitled to claim Housing Benefit or Housing Element of Universal Credit, and Council Tax Support.

The amount of benefit you get will depend on your circumstances, and how much rent and/or council tax you pay.

If you would like help or advice on benefit entitlement, making benefit claims or government changes to benefits, including bedroom tax and universal credit, Yvette is here to help.

T: 0300 555 0128, E: info@s4bmanchester.co.uk or visit the S4B housing office, 15 Brunswick Street, M13 9SU.

(Mon - Fri between 9:00am and 5:00pm) and ask to speak to Yvette.



### **FREE Christmas celebration activities** at Brunswick Parish Church, M13 9SX.

Community carol service with festive refreshments - Sunday 15 December at 5:00pm

Positive steps community Christmas meal - Tuesday 17 December at 1:00pm

Christingle service - Sunday 22 December at 10:45am

Christmas day all-age celebration - Wednesday 25 December at 10:45am

For more information contact Mo Blue, T: 0161 273 6608.



SUPPORT



## **Feed my city**

Working in partnership with S4B and **Brunswick Parish Church, Feed my City** provide FREE vegetarian food to anyone in need of a hot meal.

Feed my City are volunteers providing meals for anyone experiencing money problems, in work, experiencing poverty or homeless etc. Since they've started they've provided over

Their mobile van is based on Brunswick church car park.

https://feedmycity.org/





### **Know your Councillors**



Tina Hewitson - Tel: 0161 273 1805. cllr.t.hewitson@manchester.gov.uk



Bernard Priest - Tel: 0161 740 8407. cllr.b.priest@manchester.gov.uk



Amna Abdullatif - Tel: 07971 384 539. cllr.amna.abdullatif@manchester.gov.uk

## **Brunswick's** third Bonanza

For the third year running, organisations and community groups came together to present Brunswick Bonanza – a free event of advice, support and information.

Fresh apple juice was made by Sow in the City (pictured) and the work & Skills team from the Growth Company based on Grosvenor Street were on hand to offer advice on jobs, apprenticeships and training.

Clarion Housing Group gave a presentation about Primark job opportunities for their new store in The Trafford Centre while the NHS team were busy giving out free health checks.

Attendees were treated to a free lunch of fish, chips and peas lunch courtesy of the Health & Well-Being Café.

support or advice, please contact S4B community development officer, Sharon Thomas T: **0300 555 0128** or E: info@s4bmanchester.co.uk



## Satisfaction Survey 2020

In January, we will be delivering your annual resident satisfaction survey questionnaire. We will be asking about your experience of living in Brunswick and the service that S4B provides. So keep an eye out for it landing on vour doormat.



Complete it and return it to us for the chance to win shopping vouchers. You can also do this online: www.surveymonkey.co.uk/r/S4B2020 or bring your completed survey to the S4B housing office to receive a free recycling bag.



Keep us up-to-date with your current email address to receive the latest information on all things Brunswick. E: info@s4bmanchester.co.uk or call into the S4B housing office.

Seasons Greetings and **Best Wishes** for 2020 from all at S4B.

Arabic	للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف 300 555 0128
Bangla	এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন 0300 555 0128 এই নম্বরে।
Chinese	如欲索取這資訊以閣下語言編制的副本請致電 0300 555 0128
French	Pour recevoir ces informations dans votre langue prière d'appeler le 0300 555 0128
Somali	Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax 0300 555 0128
Turkish	Bu bilgiyi kendi dilinizde almak için lütfen 0300 555 0128 numarayı arayınız.
Urdu	یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی 0300 555 0300 پرفون کیجئے۔

**S4B Housing Office** 

15 Brunswick Street Manchester M13 9SU T: 0300 555 0128 E: Info@s4bmanchester.co.uk W: s4bmanchester.co.uk





