



Brunswick

# NEIGHBOURHOOD NEWS



ISSUE 18 - Summer 2018

COMING  
SOON!  
POLYGON  
BUILDING!

NEW S4B  
HOUSING OFFICE,  
APARTMENTS  
AND SHOPS...

## We are Moving!

**The S4B housing office will soon be relocating to new premises in the Polygon development, situated near the O2 Apollo Manchester on the corner of Stockport Road.**

As soon as the official move date is known, we will be writing to all customers with full details.

The new address will be 15 Brunswick Street, Manchester M13 9SU. All other contact information will be the same and there will be no break in service for customers.

The Polygon development is made up of 18 new two-bedroom apartments for rent, four retail units along with the new S4B housing office. The office will also have a new community meeting room available.

The retail units will include a general convenience store, a health & nutrition store, a new takeaway and an organic coffee shop.

We will let you know when they are open for business.

For more information please get in touch,  
**T: 0300 555 0128** or  
**E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)**

Turn to pages 6 & 7 for more photos.

# Foodbank Donation

**On 3 May, S4B donated £150 worth of food to Manchester Central Foodbank, based at Manchester Universities Catholic Chaplaincy on Oxford Road, opposite the Students' Union.**

If you're struggling to make ends meet and unable to buy food, please get in touch. S4B can issue a voucher for you to take along to the Foodbank in exchange for groceries.

The S4B housing office is now a collection point for staff and customers



(L to R: Matthew Bardsley and Yvette Brown - S4B with Foodbank Asst. Manager Amy)

to donate food items, such as tinned goods or long life products. If you have anything you can spare please come along and make a donation.

For more information please contact us  
**T: 0300 555 0128** or  
**E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)**

## Need a helping hand?

**S4B has a Resident Assistance fund available for customers in financial difficulty**

If you're struggling to make ends meet, we're here to help. S4B financial inclusion officer, Yvette Brown, has helped many people in Brunswick already and she can help you too.

Yvette said: "We want to support as many customers as possible when they need that extra bit of help.

"If you're having money problems, don't suffer in silence, please get in touch and we'll see what we can do to help.



**T: 0300 555 0128** or  
**E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)** or call into the S4B housing office any day Monday to Friday between 9:00am and 5:00pm.



**Manchester City Council recently wrote to residents about the proposed changes to the parking scheme, streets, taxi rank and cycle routes and residents were invited to have their say. The consultation is now closed and the results will be published shortly.**

All residents have previously been asked to apply for new e-permits. If you have not done so please visit **[www.manchester.gov.uk/ardwickparking](http://www.manchester.gov.uk/ardwickparking)**.

If you need help applying for your permits or have any queries, please contact S4B on **0300 555 0128** or Email **[info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)**.

A copy of the letter and plans, including the amended cycle route, can all be viewed on the S4B website. **[www.s4bmanchester.co.uk/highways](http://www.s4bmanchester.co.uk/highways)**

If you have any questions or concerns please get in touch. T: **0300 555 0128**  
E: **[info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)** or call into the **S4B housing office**.

## Now and then...

**Here you can see the before and after shots of Hartfield Close.**

The first phase of work is complete with new homes for sale.

There will also be allotments and an orchard created in this part of Brunswick.

Please let us know if you have your own before and after pics.

You can send them via email to **[info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)** or bring them into the S4B housing office.





# The data world is changing

We've made some changes to our privacy policy in line with new data regulations which came into force on 25th May 2018.

These include:

- Clarity on what data we have, how we use it, why we need it and who has access to it
- Updates to the choices you have over how we use your data
- New details of who to contact if you have any concerns

To find out more about General Data Protection Regulation (GDPR) please visit the S4B website to view the privacy policy and a handy guide to help you understand what it means. .

To unsubscribe from receiving future marketing emails we may send you, please get in touch. **T: 0300 555 0128, E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)** or call into the **S4B housing office**.



## Your one-stop shop

Here at S4B we operate a convenient 'one-stop shop' service for you to get in touch with us.



### You can contact us:

**In person**  
At the S4B Housing Office



**Telephone**  
0300 555 0128 or send  
a text 07947 488 088



**Email**  
[info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)

### Other ways to contact us are:



**Facebook** – @S4Bmanchester



**Twitter** – @S4Bmanchester



**Website** – [www.s4bmanchester.co.uk](http://www.s4bmanchester.co.uk)

If you are having refurbishment works carried out in your home, a designated Customer Care Officer will be allocated to you, so you can keep in touch directly until the works are complete.

## Decorating Allowance



**If you have not yet claimed your decorating allowance please get in touch...**

If you lived in your property whilst it was being refurbished, you are entitled to decorating materials.

All kitchens and bathrooms will be decorated as part of the works and in addition, materials (paint, paper etc) can be provided up to the following equivalent values:

1, 2 and 3 bedroom properties - £230

4+ bedroom properties - £280

**T: 0300 555 0128**

**E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)** or call into the housing office.

## Manchester Arena Attack One year on...

Remembering those tragically killed or injured.

**Always in our hearts -  
Never forgotten.**



## Know your Councillors Drop in Advice Sessions and Surgeries




**Tina Hewitson** - Tel: 0161 917 6129. [cllr.t.hewitson@manchester.gov.uk](mailto:cllr.t.hewitson@manchester.gov.uk)



**Bernard Priest** - Tel: 0161 740 8407. [cllr.b.priest@manchester.gov.uk](mailto:cllr.b.priest@manchester.gov.uk)



**Mavis Smitheman** - Tel: 0161 683 5282. [cllr.m.smitheman@manchester.gov.uk](mailto:cllr.m.smitheman@manchester.gov.uk)



18 spacious new two bedroom apartments on 1st and 2nd floors.



The new S4B community meeting room.



**Meet S4B's new Community Support Officer, Tracy Gough.**

Tracy started her new role on 30th April but has worked in the Brunswick area for eight years.

She will be the Officer for the new Polygon development along with other areas of the neighbourhood.


She said: "I was over the moon when I heard I was to be the new community support officer and look forward to working with the people of Brunswick, old and new".

To get in touch with Tracy,

**T: 0300 555 0128,**

**E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)**  
or call into the S4B housing office.

# The all new Polygon development



Rents in the region of £90.00.



All properties with brand new fully fitted kitchens.





# TENANT SATISFACTION SURVEY

The fourth annual Brunswick Satisfaction Survey on Neighbourhood and Housing Management services went out to all tenants and owners in January this year.

Satisfaction for 'Services provided by S4B



**88.05%**

Target 83%

Satisfaction of Quality of homes was



**80.38%**

Last Year 73.1%

Satisfaction for 'Opportunities available for resident involvement in Brunswick



**92.92%**

Target 70%

How informed are you about Regeneration Work



**69.09%**

Last Year 64.1%

Tenants very or fairly satisfied with their 'Neighbourhood as a place to live'.



**80.93%**

Last Year 75.3%

Residents are satisfied that their rent provides value for money



**71.43%**

Last Year 73.9%

## S4B Satisfaction Survey winners 2018

- 1st prize (£100) - Eddy Wetshy, Lamport court.
- 2nd prize (£50) - Mrs K Cooney Kincardine Road.
- 3rd prize (£50) - Abdelelah, Cray Walk.

## Prize draw

If you pay rent all you need to do is have a clear rent account and pay by Direct Debit.

**Look out for more details coming soon...**

## Green Screen

We have planted a hedgerow and Ivy by the garages at Litcham Close next to the Mancunian Way to create a green screen and improve the look in this area of the neighbourhood.

We're sure you'll agree this is a lovely way to further enhance the area.



## Brunswick Allotments

**Last chance to register your interest for a new allotment in Brunswick.**

Work has started on the 25-plots and they are coming along nicely.

Please get in touch if you want to be considered for a plot which will be allocated this autumn.

**T: 0300 555 0128,**

**E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk) or call into the S4B housing office.**



**With summer well underway, a reminder that if you have a garden, it is your responsibility to keep it clean, tidy and well maintained, with grass cut as required.**

To help you, S4B offer a FREE garden tool hire service.

**T: 0300 555 0128 or call into the S4B housing office to find out more.**

# Instagram

## Photo competition winners are:

1st - T. Reed

2nd - B. Haley

3rd - C. Hokat



1ST



2ND



3RD



## Summer events in Brunswick

S4B is hosting and supporting a range of activities throughout the summer such as:

What	Where	When
Kids science club 6-11 year olds	Brunswick Church	Every Tues 4:30-6:30pm 19 June - 17 July
Brunswick Garden Party and BBQ	Elizabeth Yarwood Court	Weds 20th July 1:30-4:30pm
Community Street Games	Check our Facebook page for Street name coming soon!	Weds 1st Aug 12:00-3:00pm
Gartside Gardens Annual Funday	Gartside Gardens Park	Sat 18th Aug 12:00-4:00pm

For further information on these and other events, check out the S4B Facebook page or give us a call. **T: 0300 555 0128** and ask for **Sharon Thomas**.

## FIRE SAFETY update

### Grenfell: One Year On

**It has been one year since the dreadful events of the Grenfell fire. It is a time for sombre reflection, remembering those who lost their lives and those affected by the tragic incident. It is something we will never forget.**

Following the terrible fire, S4B completed a full technical review of the fire safety measures in our four high rise blocks. The review includes not just materials but also the management, servicing and testing regimes in the buildings.

This summer we will be carrying out additional fire stopping improvement works to communal areas and flats.

Works will take place on one High Rise block at a time, starting this summer with Lockton Court, followed by Lamport Court, Silkin Court and Artillery Court. It is hoped all of this work will be completed before the end of the year. The majority of works will be done from the outside using mastclimbers.

A programme of works) will be sent to all high rise residents and an open event will be held to explain more detail and to answer any questions. While this work is carried out, Fire Wardens will remain in place 24- hours a day.

We can confirm that the 'curtain walling' system on our high rise buildings is not the same as Grenfell Tower's cladding. The design and make up of our buildings is also completely different. As part of our review we are however intending to carry out additional improvements to the panels which sit underneath the windows – this is to further enhance safety of the buildings.

Large fires of the type seen at Grenfell are extremely rare and our high rise buildings are designed to prevent fire spreading.

If you are unsure about what to do in the event of a fire please contact the S4B Team.

**T: 0300 555 0128,**

**E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)**

or call into the S4B housing office.



### Lighting improvements have been made at Lockton Close

More improvements are being made around the neighbourhood in the coming months.

For more information please get in touch.

**T: 0300 555 0128,**

**E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)**

or call into the **S4B housing office**.





**FREE  
EVENT**

# Gartside Gardens **FUN DAY**

**Kincardine Road**  
**Saturday 18th August 2018**  
**12-4pm**



**Contact: FOGGGS@outlook.com**  
for more info or **Tel 0300 555 0128**



**MANCHESTER  
CITY COUNCIL**



Arabic	للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف 0300 555 0128
Bangla	এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন 0300 555 0128 এই নম্বরে।
Chinese	如欲索取這資訊以閣下語言編制的副本請致電 0300 555 0128
French	Pour recevoir ces informations dans votre langue prière d'appeler le 0300 555 0128
Somali	Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax 0300 555 0128
Turkish	Bu bilgiyi kendi dilinizde almak için lütfen 0300 555 0128 numarayı arayınız.
Urdu	یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی 0300 555 0128 پر فون کیجئے۔

**S4B Housing Office, Bramwell Drive**  
**Brunswick M13 9SU.**

**T: 0300 555 0128 E: Info@s4bmanchester.co.uk**  
**W: s4bmanchester.co.uk**

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