



Brunswick

NEIGHBOURHOOD  
**NEWS**



ISSUE 12 - Winter 2016



# Season Greetings

**On 9th December, S4B invited the Children from Medlock Primary school to come along for the annual big light switch on and Christmas sing-a-long.**

The Christmas lights were switched on by local Councillor Tina Hewitson at the S4B Housing office, and the school choir sang a selection of Christmas songs - more pics on pages 6 and 7.

The S4B opening hours for the Christmas period, along with details of what to do if you have an emergency during this time plus other useful information, can also be found here.

**To all our customers, we hope you have a very enjoyable Christmas and best wishes for the New Year.**



**Shades of Brunswick** school art project – more pics on page 8...

# Keeping up to date...

**Leaseholders** – you will receive your quarter three invoice, along with an invoice for any other outstanding payments for 2015/16, during week commencing Monday 19th December.

**Ground Rent for Leaseholders** – you will receive your 2017 ground rent invoice, during week commencing Monday 19th December, which you will need to pay in January 2017.

There is a **Rent Free Week** commencing 26th December for anyone up to date with their rent account.

If you are in arrears, you must continue to pay your rent along with any shortfall – you do not get a free week.



## Did you know?

You can **view your rent statement or pay your rent online?**

Just visit the S4B website:

[s4bmanchester.co.uk/your-home-tenant-services/making-payments/](http://s4bmanchester.co.uk/your-home-tenant-services/making-payments/)

## Struggling to make ends meet?

Please get in touch with a member of the team, they are here to help:

**Yvette Brown** – Benefits, utility grants, budgeting, debt support and other money matters.

**Saba Mirza** – Right to Buy, leaseholder or ground rent issues.

**Helen Clarke** – Rent payments or agree any payment options.

**Tel: 0300 555 0128 or email [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)**

# Stay Well This Winter

If you're older or have a long-term health condition, you may be more vulnerable to the cold weather and winter bugs, even if you usually feel healthy.

Protect yourself against ill-health with these top winter tips...

1



## Fight flu with a quick jab

A free flu jab is available through your GP or pharmacist if you are 65 or over, or have a long-term health condition. NHS Choices provides information about flu. Visit [www.nhs.uk/flu](http://www.nhs.uk/flu) to learn more.

2



## Keep warm, keep well

It is important to keep warm in winter – both inside and outdoors as it can help to prevent colds, flu and more serious health problems. Heat your home to at least 18°C (65°F), if you can, and look out for frail neighbours and relatives.

3



## Don't hang about

If you start to feel unwell, even if it is just a cough or cold, don't wait until it gets more serious – get down to your local pharmacist. The sooner you get advice the better.

4



## Get help to heat your home

There are grants available to help you with your bills, such as the winter fuel payment and the cold weather payment. It's worthwhile claiming what you are entitled to. Please contact us for support from our Financial Inclusion Officer. Or book a health check in 2017.



# Your one-stop shop

Here at S4B we operate a convenient 'one-stop shop' service for you to get in touch with us.

## You can contact us:



### In person

At the S4B Housing Office  
Bramwell Drive M13 9SU



### Telephone

0300 555 0128 or send  
a text 07947 488 088



### Email

info@s4bmanchester.co.uk

## Other ways to contact us are:



Facebook – @S4Bmanchester



Twitter – @S4Bmanchester



Website – [www.s4bmanchester.co.uk](http://www.s4bmanchester.co.uk)

And, if you are having refurbishment works carried out in your home, a designated Customer Care Officer will be allocated to you, so you can keep in touch directly until the works are complete.



**Fly-tipping, the ILLEGAL dumping of rubbish, is on the increase in Brunswick and we need to stamp it out.**

So, if you **See it** please **Report it!** and help **STOP it!**

Call the 'tip-off team' on 0300 555 0128, or email [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk) (in strictest confidence) and you have the chance to win £75 for helping out (t's & c's apply – see website for details)

Be proud of where you live – be **#ProudoofBrunswick**



## And the winners are...

The winners of the Brunswick Tidy Garden contest held in September are:

### **New-build houses**

Ms McLoughlin  
Oregon Close

### **Maisonettes**

Mr Phiri and Ms Rameki  
Litcham Close

### **Houses**

Ms Grant  
Kincardine Road

**They each won a  
£25 giftcard**

# Looking for work or training?



**Brunswick Workclub Plus is here to help.** So why not come to the free sessions at Brunswick Parish Church, Brunswick Street M13 9TQ, Wednesday's between 9:30am and 12:00noon.

You will also have free access to computers with free WiFi.

**For more information tel 0300 555 0128, email [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk) or visit the S4B website.**

Working in partnership to support the people of Brunswick.



## Health and wellbeing café



**Brunswick Wellbeing Café** is also at Brunswick Church, every Tuesday and Thursday, 11:30am – 1:30pm.

Meet people and make new friends – please just come along, everybody welcome.

**Money matters**

**Healthy eating**

**Wellbeing advice**

Free use of computers and free WiFi.

On Tuesday's, S4B Scheme Manager Donna Shaw provides the meal, and every Thursday until the end of January 2017, special guests Manchester Mind Food for All will be on hand to cook for you.

There are no price-lists, you just 'pay what you can'.

**For more info please tel 0300 555 0128 or email [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)**



# Seasons Greetings

## S4B Housing Office Christmas opening hours

**Close** 5pm Friday 23rd December

**Closed** Sat 24th December

**Closed** Sun 25th December (Christmas Day)

**Closed** Mon 26th December (Boxing Day)

**Closed** Tuesday 27th December (Bank Holiday)

**Open** 9am-5pm Wednesday 28th December

**Open** 9am-5pm Thursday 29th December

**Open** 9am-5pm Friday 30th December

**Closed** Saturday 31st December

**Closed** Sunday 1st January

**Closed** Monday 2nd January

**Open** 9am-5pm Tuesday 3rd January

For any emergency repairs during this time, please call **0300 555 0128 (24 hours)**.

For any ASB or Domestic Violence emergencies, please call 999/101 in the first instance.



## Recycle it!

During the Christmas period there will be additional waste, so please make sure you **recycle, recycle, recycle**.

All paper and cardboard, including gift wrapping, can be put into your **blue bin**.

And don't forget, if you see anyone fly-tipping, you can report it, and help put a **STOP** to it.

**Tel 0300 555 0128 or email [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)**

Let's work together so we can look after where we live and be **#ProudoBrunswick**

For details of your bin collection dates over the Christmas period visit [www.manchester.gov.uk/bincollections](http://www.manchester.gov.uk/bincollections)



S4B Customer Care officer Sharon with special guest at Medlock Primary School Xmas fayre

The Linden Homes show-home will be closed from Friday 23rd December until Tuesday 3rd January. For more info please contact **0843 634 2731** or visit [www.lindenhomes.co.uk/newbrunswicksales](http://www.lindenhomes.co.uk/newbrunswicksales)

## Stay safe

**Here are some tips to help keep you safe this Christmas:**

- Ensure all your doors and windows are closed and locked
- Don't leave presents under the Christmas tree before the big day
- Don't leave any valuables or presents in your car
- Don't carry large amounts of cash or valuables
- Make sure you dispose of packaging from presents – don't advertise your new toys to everyone!



Tennis

Football

Soft  
Cricket



Basketball

Dodge  
Ball

and  
much  
more

Meet at Gartside Gardens Park  
Just come along

**FREE!**

Contact: **0300 555 0128** for more info or check out the S4B Facebook page for regular updates



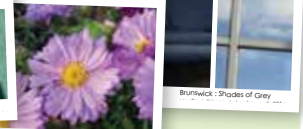
## Medlock Primary School

S4B worked with Medlock on a Shades of Brunswick art project.

And here are the posters designed by the year two pupils which will be displayed shortly on the perimeter fencing at the Polygon building site on Stockport Road.

So please go along and take a look.

Well done everyone – they look great!



Brunswick : Shades of Grey



Brunswick in Bloom - Medlock Primary School 2/6/2016





## Double win for Brunswick!

Brunswick neighbourhood scooped **'Regeneration Scheme of the Year'** at the prestigious Inside Housing Top 60 Developments awards, which aims to celebrate success and innovation in housing development.

And not only that, S4B also picked up the overall **'Winner of Winners'** award.

The results were announced at an awards ceremony held in London, on Friday 14 October.

Daniel Baker, PFI contract manager, said: "We are absolutely delighted to have won these awards. It's great recognition for the incredible work that is being done in Brunswick.

"Everyone here in Brunswick is so very passionate about what they do and proud of what is being achieved."

Read the full story on the S4B website.

## Know your councillors

### Drop in Advice Sessions and Surgeries



**Contact Tina Hewitson Tel: 0161 917 6129**  
[cllr.t.hewitson@manchester.gov.uk](mailto:cllr.t.hewitson@manchester.gov.uk)



**Contact Bernard Priest Tel: 0161 740 8407**  
[cllr.b.priest@manchester.gov.uk](mailto:cllr.b.priest@manchester.gov.uk)



**Contact Mavis Smitheman Tel: 0161 683 5282**  
[cllr.m.smitheman@manchester.gov.uk](mailto:cllr.m.smitheman@manchester.gov.uk)

Attended by the ward's three Councillors on a rota basis. *Every Monday at 6.00 pm (Excluding Bank Holidays).*

**Ida Kinsey Centre, 17 Guide Post Road, Ardwick, Manchester M13 9HP**

**Town Hall contact number: 0161 234 3235**



# What's the latest...?

## Demolitions

2017 will see a number of **demolitions** take place, many of them at the same time. This means some walkways will need to close during this time.

We apologise for any inconvenience this may cause, but this is necessary to create the space needed for the construction of new homes and roads.



## Trees

Some tree felling will need to take place this winter outside of the bird nesting and growing season.

We only fell trees that are absolutely necessary, and in line with the timing of our new build and infrastructure programme.

We have already started replacement tree planting on Hartfield Close, and during the course of next year we will be planting over 170 new trees.

We also plan to develop new allotments and an orchard before the end of 2017. In total 721 trees will be planted during all the regeneration.

## Tackling Fraud

Manchester City Council is committed to combating fraud and has a duty to protect the public funds it administers.

It will again be participating in the National Fraud Initiative and to this end it may use your tenancy information for the purposes of prevention and detection of fraud.

It may also share this information with other bodies responsible for auditing or administering public funds for these purposes.

For further information about the National Fraud Initiative, see Data Matching on the Council's website, or contact Kathryn Fyfe, Principal Audit Manager on 0161 234 5271.



## Shops

There will be **four new shops** on Polygon Street plus a new S4B office with 18 apartments above.

Work on the shops is progressing and the steel framework will be constructed in January 2017.

A temporary license enabling the remaining shops to trade until 31st January 2017 has recently been issued by the City Council and an offer made for the shops to remain if shops wish to stay until Polygon Shops are ready in Autumn 2017.

The City Council has offered the shopkeepers an opportunity to continue to trade until the new Polygon Hub retail units are open for business later next year.



## Roads

Clare Street drainage works started in November and due to be finished by March 2017.

The **roads** leading from Beamish Close to the rear of Bramwell Drive up to Kincardine Road, will have the yellow lines and **parking areas** reinstated/refreshed. This area will be incorporated into the new parking scheme to ensure parking is for residents only, and not people going to University or hospitals.

It is the intention to roll out the parking scheme to the rest of the neighbourhood in 2017.

**Gated alleyways** have been created in Westman Drive, Oregon Close and East Park Close. These will be locked and residents provided with a key in January 2017.



## Refurbishments

**Artillery Court** works are almost complete and residents will have noticed the new bold purple colour render which adds warmth as well as new look to the block. The new balconies are being installed and all internal works will be completed by early 2017.

## Pest control

All S4B tenants have access to **Pest Control services for free**. This applies to both homes and communal areas.

Call us on 0300 555 0128 or email [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk) or you can call Pest Control Services direct on 0161 234 4928 – stating you are an S4B tenant.

**Coming soon...! Your full guide to what's happening in 2017**

# Resident Satisfaction Survey

In January, we will be delivering your **Resident Satisfaction Survey** questionnaire, when once again we will be asking what you think about your experience of living in Brunswick, and the service that S4B provides.

So, keep an eye out for it landing on your doormat. Complete and return to us, for your chance to win shopping vouchers.

Or you can also do this online

[www.surveymonkey.co.uk/r/MWH79RK](http://www.surveymonkey.co.uk/r/MWH79RK).

**We look forward to hearing from you!**

## We're now on Facebook!

**Follow us for all the latest events and information on what's happening in Brunswick.**

Simply log into Facebook and search for S4B Manchester.



Arabic	للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف <b>0300 555 0128</b>
Bangla	এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন <b>0300 555 0128</b> এই নম্বরে।
Chinese	如欲索取這資訊以閣下語言編制的副本請致電 <b>0300 555 0128</b>
French	Pour recevoir ces informations dans votre langue prière d'appeler le <b>0300 555 0128</b>
Somali	Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax <b>0300 555 0128</b>
Turkish	Bu bilgiyi kendi dilinizde almak için lütfen <b>0300 555 0128</b> numarayı arayınız.
Urdu	یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی <b>0300 555 0128</b> پر فون کیجئے۔