



ISSUE 14 - Summer 2017

Brunswick

# NEIGHBOURHOOD NEWS



22.05.2017

In memory of those tragically killed or injured.  
Always in our hearts – never forgotten.



**We've all been shocked and saddened by the tragic incident at Grenfell Tower in London this week. Our thoughts go out to the victims and everyone affected.**

S4B would like to reassure all our residents that we have robust fire systems in place but in light of this incident, and similar to many other housing providers, we'll be carrying out a full review of these arrangements.

All residents living in high rise blocks should now have received their fire safety information pack. If you have not received yours, please get in touch.

We will also be writing to all residents about fire safety.

Visit the S4B website to view the current fire safety statement, and for regular updates.

For more info call: **0300 555 0128**, **info@s4bmanchester.co.uk** or call into the S4B housing office to speak to a member of the team.

To book a Safe and Well visit from Greater Manchester Fire and Rescue Service call: **0800 555 815**.

## Cash no longer accepted

**You will need to visit a PayPoint outlet using your rent card.**

From 1st September, cheques will no longer be accepted at the housing office.

More information on ways to pay, details of how you can view your rent statement and a list of your local PayPoint outlets can be found on the S4B website.

If you need a new rent card, or help setting up regular payments, we are here to help, just visit the office or call us on 0300 555 0128.



Natwest Bank on Oxford Road is closing in October 2017. If you want to move your banking online, see the branch for more information.



From October, Universal Credit (UC) will become more digital for Brunswick customers.

This means you will only be able to make a claim, record your job seeking and report any changes in circumstances via an online account.

If you are already in receipt of UC you will be invited, by the DWP, to re-claim using this new digital platform. You must do this within six weeks to ensure you don't lose out on money.

If you need help getting online please get in touch - we can help you do this.

**In June, quarter one 2017/18 invoices will be issued to right-to-buy leaseholders.**

And in September Annual Service charge budgets for 2017/18 will be issued.

Estimated day-to-day costs for 2016/17 are to be compared against actual costs. We will then let leaseholders know if the difference is a shortfall or if a credit adjustment is to be made on this years' account.

If there is a shortfall to pay, leaseholders will be invoiced in December.

**All customers who are in arrears will be contacted before the end of June but it's never too late to get your account in order.**

Contact S4B to make an arrangement to clear your arrears today. This includes ground rent for those customers who only pay that.

Don't risk being taken to court!



## Worried about making ends meet during the summer holidays?

It is important that your rent is your priority payment.

If you're struggling to pay, please get in touch, we're here to help - tel **0300 555 0128** or email **info@s4bmanchester.co.uk**



# Jane's New Home Joy

A delighted resident is living happily in her new home, complete with state of the art lift, thanks to the regeneration programme.



Jane Gorman, was rehoused following news her existing home was to be demolished, to make way for the next phase of development which will breathe new life into the area.

The homes for rent have been designed to allow for adaptations such as Jane's and can be easily converted back to the standard design if required.

Jane said: "It was quite difficult for me to come and go in my old property and I did not get out very much.

I am so much more independent now and it is so much easier for me to get out and about. And the lift is a dream come true. I couldn't be happier".



## Follow us on Instagram

By signing up to the social network, we will be able to provide more up to date information using a fresh, new, fun approach.

And we'd love our customers to get involved too.

Post your pics to tell us all about your events and activities not forgetting to tag us using our hashtags, **#S4B**, **#Brunswick** **#ProudofBrunswick** along with lots of your own.

On our Instagram page you can:

- Find out the latest news in and around Brunswick
- Keep up-to-date on the Brunswick regeneration programme
  - See details of local events
  - Learn about key dates in the calendar
- Share information with your friends and family and invite them to follow our page
- Inform us (privately) of any issues in the neighbourhood





# TENANT SATISFACTION SURVEY

Services provided by S4B



**83.5%**

Target 70%

Opportunities available for resident involvement in Brunswick



**87.7%**

Target 45%

Neighbourhood as a place to live



**75.3%**

Last Year 74.9%

Rent provides value for money



**73.9%**

Last Year 73.5%

Call handling at S4B office



**82.2%**

Last Year 76.7%

Visiting the reception



**82.5%**

Last Year 77.7%

**The winners of the S4B Satisfaction Survey 2017 are as follows:**

- 1st prize** - Mr Hayers, Oregon Close.
- 2nd prize** - Mr J Hutton & Mr G Hutton, Mancroft Walk.
- 3rd prize** - Mr Tidjani Adamou, Skerry Close (pictured).



## Tree Planting Event



Following the terror attack in Manchester, the Friends of Gartside Gardens would like to invite you to the planting of a community memorial tree in Gartside Gardens next to the wood carving of the bee.

The Bee has become a symbol of Manchester's collective spirit during these times and the tree will be planted in memory of the 22 people who died and all those injured.

Please come along and join together for the planting event on Saturday 29th July at 1pm.

Everyone welcome.



### Know your Councillors

Drop in Advice Sessions and Surgeries

Tina Hewitson - Tel: 0161 917 6129  
[cllr.t.hewitson@manchester.gov.uk](mailto:cllr.t.hewitson@manchester.gov.uk)

Bernard Priest - Tel: 0161 740 8407  
[cllr.b.priest@manchester.gov.uk](mailto:cllr.b.priest@manchester.gov.uk)

Mavis Smitheman - Tel: 0161 683 5282  
[cllr.m.smitheman@manchester.gov.uk](mailto:cllr.m.smitheman@manchester.gov.uk)

From 11th July, the Credit Union collection point at Brunswick Church will be fortnightly instead of weekly.

If anyone would like to become a volunteer for the Credit Union, please contact Mo Blue, [office@brunswickchurch.org.uk](mailto:office@brunswickchurch.org.uk) or tel: 0161 273 6608.

# Brunswick Summer Sports Fun

S4B continues to work in partnership with Manchester Youth Community Champions (YCS) led by Mike Edwards and Mcr. Games Activator, Richard Harcourt, to provide sports activities for the young in Brunswick throughout the year.

During the winter there is Saturday sports fun, and during the Easter and school holidays there are multi-sports events, such as football, dodge ball, badminton and soft cricket, with trained coaches on hand.

Mike said: "All of the sports are mainly aimed at young people aged 10 to 16 but we encourage children to start as young as possible to get into sport and get active."

"The sessions are very well established and there's a great mix of kids."

"Josh and Taylor are two of the lads who used to come to the sessions as youngsters and they now come along and help as sports champions. We're all really proud of them and what they've achieved".

Just come along, or for more information contact Mike on **07921 214 020**.

The Saturday session is during term time, then sessions every Tuesday, Thursday & Saturday between w/c Monday 31st July to Saturday 26th August during the summer holidays.

ALL sessions are FREE



Josh and Taylor - Sports Champions.



L - R. Richard Harcourt - Manchester Games, Stefan Salmon - S4B and Mike Edwards - YCS.



## Brunswick Pantry Opens its Doors

**A new alternative to food banks has launched in Brunswick to help residents with their weekly shop.**

Located at the Salvation Army on Grosvenor Street and set up by Community Interest Company, Hope is the Key, the pantry charges residents just £2 in exchange for a selection of goods ranging from tinned food to toiletries and run by a group of volunteers from the local area.

Director, Alishia Johnson, 32, said: "Local shops are being shut, costs are going up, and people are struggling. But many people don't want to use food banks, people still want to pay their way, even if it's a small amount."

Contour's community investment officer, Steph Hill said: "Volunteers have created a really friendly and relaxed atmosphere at the pantry to support people. It is great to see local partners come together to fill a much needed gap in services which will be a great benefit to our customers and the neighbourhood".

Brunswick Pantry is open every Saturday, 10-12pm. To find out how you can donate items, please contact Alishia on **07464 036317**.



**All households in Brunswick will have now received notification from Manchester City Council about the proposed extension of the resident parking scheme and traffic calming features.**

The pack includes a detailed Q&A plus copies of the plans.

A drop-in session was held at the S4B housing office on Thursday 22nd June for residents to come along and discuss the proposals.

For more information email: [engcp8@manchester.gov.uk](mailto:engcp8@manchester.gov.uk)



# Development Update

## Grosvenor Street

**All of the twelve new properties for social rent on Grosvenor Street are complete and residents have moved in.**

The next phase, Lockton Close, Clare Street and additional properties on Grosvenor Street are due for completion by winter 2017.

If you would like to register an interest to rent a home in Brunswick, please do so via [www.manchestermove.uk](http://www.manchestermove.uk)



## Tristram close

**The demolition of Tristram close is nearly complete.**

Work is underway clearing the site where the new tree lined boulevard will be created through the neighbourhood.

Selham walk is also being demolished and on this site new homes will be built for rent in front of Medlock Primary school.

## Polygon Site

**The steel framework is now complete and the roof is in place.**

Bricklaying has started which will form the external skin.

This all-new development will have 18 apartments for social rent, retail facilities and a new S4B housing office. The housing office on Bramwell Drive will then be demolished to make way for even more new homes.

Work will be completed by autumn 2017.



## And don't forget!

**We now have In Brunswick, your new regular e-letter sent directly to your inbox, keeping you up to date and informed on the development work in the area.**

If we don't have your email address, or to update us with a new one, please get in touch – [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)



Early Bird  
Priority to Local  
Residents

# Thinking of buying a new home in Brunswick?

With regeneration well underway, 66 new homes for sale are now occupied, with the next phase of two, three and four bedroom homes, available for sale late 2017/early 2018.



The marketing suite on Watkin Close, Off Plymouth View, New Brunswick, M13 9SZ is open on Tuesdays and Wednesdays 10:00am-5:00pm.

For more information tel: **0800 975 5945** or visit the Linden Homes website.

## In May, it was spring community planting and clean-up week in Brunswick.

**A series of activities and events for the Brunswick community to come along, get involved and help look after the neighbourhood.**

From community planting and skip days, to recycling events and litter picking.

There was even an anti-dog fouling session in the Gartside Gardens park when residents were given a handy dog poop bag holder to take away with them.

To get your free dog poop bag holder, just call into the S4B housing office.



FRIENDS OF  
GARTSIDE GARDENS



FREE  
EVENT

# Gartside Gardens FUN DAY

## Kincardine Road

### Saturday 12th August 2017

### 12-4pm



Contact: [FOGGGS@outlook.com](mailto:FOGGGS@outlook.com)  
for more info or Tel **0300 555 0128**



MANCHESTER  
CITY COUNCIL



Arabic	للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف 0300 555 0128
Bangla	এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন 0300 555 0128 এই নম্বরে।
Chinese	如欲索取這資訊以閣下語言編制的副本請致電 0300 555 0128
French	Pour recevoir ces informations dans votre langue prière d'appeler le 0300 555 0128
Somali	Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax 0300 555 0128
Turkish	Bu bilgiyi kendi dilinizde almak için lütfen 0300 555 0128 numarayı arayınız.
Urdu	یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی 0300 555 0128 پر فون کیجئے۔

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