



Brunswick

NEIGHBOURHOOD NEWS

S4B twitter @S4Bmanchester ISSUE 2



Plans to transform the Brunswick community are now well underway

Work has now started on the £100m regeneration project which includes plans to build more than 500 new family homes that consists of 200 council homes and more than 300 homes for sale.

The community will also welcome a new retail area with local shops and amenities, along with a new neighbourhood office and 60-bed sheltered accommodation and day-care centre.

S4B, a new consortium that was

created specifically to drive the development, had its official launch event - at Brunswick Church back in January - to mark the start of the new S4B regeneration project.

Residents could find out about how the area will be improved - they browsed masterplans for the area's transformation and met with representatives from the S4B consortium to ask them all about the ambitious scheme

There was great sense of

excitement when residents were shown exactly what this investment will deliver for the area and for local people in terms of making it a great place to live.

Daniel Baker, S4B Contract Manager, said: "We are thrilled with how many people attended the S4B launch event - over 300 residents came to find out more about S4B and how the regeneration will benefit them.

"It was a great opportunity for local residents to meet S4B staff and to find out about the new services and opportunities in the area.

"We are here to help and in order to provide the very best support, we want local residents to get involved and help us to influence the future of Brunswick."

Over the next 6 weeks work will start to create new roads and to prepare sites so we can start to build the first new homes in Brunswick

The programme is outlined below:

Watkin Close/Upper Brook Street

- Manchester City Council are currently working in this area as part of the cross city bus corridor on Upper Brook Street. This work will continue until August 2014.
- S4B will start work in this area in mid May 2014. This will include the installation of a new drainage system which is expected to take 10 weeks.
- Once the drainage plan is confirmed the works may require a temporary road diversion on Plymouth Grove. If this area is affected, those homes surrounding this area will receive a letter with details of any diversions before any work starts.
- The first new homes will start to be built in this area during Summer 2014.

New roads and preparation for building new homes in the area.

- S4B are currently clearing the site of the old school located just off Addison Close.
- A letter was sent to residents who live opposite the area and we will continue to keep them updated.
- An S4B site compound is going to be located here and site facilities and cabins will be put in place. This will be a base for the S4B team when they are carrying out the works.
- Clearance and preparation of this will be ongoing until October 2014.
- There are no road closures or diversions planned in this area.

Beamish Parking Areas

- Work to parking areas on Beamish Close will start on 23rd April for 12 weeks.
- A letter will be sent to local residents and we will support residents to find alternative parking while this work is carried out.

Multi Use Games Area- MUGA Pitch

- The new Multi Use Games Area (MUGA) will be created in Gartside Gardens, creating a new games and sports space for the whole community to use.
- Work will start in April for a duration of 5 weeks.
- We will need to fence off the area when we start building the new MUGA. We will also need to close some footpaths in the area around the new MUGA until all of the works are completed.



We hope that there will not be any major inconvenience to the local community over the next 6 weeks, but if you have any concerns please contact 0300 555 0128 or contact us online www.s4bmanchester.co.uk

HAVE YOU GOT A BRIGHT IDEA?

We offer a range of FREE support and advice to help you set up your own business:

- 💡 One to one business advice
- 💡 Workshops & networking opportunities
- 💡 Business plan preparation

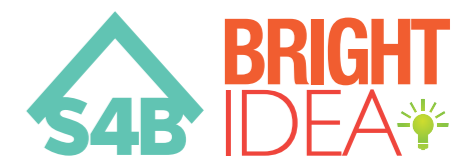
Find out more & register your interest:

www.S4Bmanchester.co.uk

Call: 0300 555 0128

Email: startup@blueorchid.co.uk

(quote 'brightidea')



Exciting new training opportunities for the Brunswick neighbourhood

S4B has teamed up with a training provider to deliver FREE training, which will help you learn new skills, gain a qualification and improve your chances of getting a job.

Two FREE training courses will take place in Brunswick, in June, 2014:

Trade taster course

This course is suitable for residents who want to learn some basic DIY skills, for example, plumbing and joinery. It will be delivered for a few hours over 4 days or during one day, depending on which option is most suitable.

Basic construction course (Including health and safety)

This 10-day course will help you get a BTEC Level 1 in Basic Construction Skills. You will learn basic plumbing, joinery and brickwork skills. You will also be offered a CSCS health and safety test and if you pass this test and get a job, we will pay for your CSCS card.

(Please note: You must be aged 19 or above, unemployed and in receipt of JSA or ESA to qualify for this training.)



To get involved please contact us on 0300 555 0128 or email info@S4Bmanchester.co.uk.

Trainee Positions Available at S4B...

S4B currently have three trainee positions available:

Trainee Engineer

Trainee Quantity Surveyor

Apprentice Caretaker

Roles are full time paid positions and you will gain a qualification. No previous experience necessary, but preferably applicants should have GCSE Level qualifications.

Deadline for applications is 24th April.

To find out more or to apply for the roles, visit www.s4bmanchester.co.uk/working-with-us/current-vacancies/ or email info@S4Bmanchester.co.uk.



S4B supports Skills Drive to talk construction careers at local school

A Skills Drive digger, along with members of S4B and Construction Industry Training Board (CITB), arrived at St Peter's RC High School recently to talk to youngsters about the career options available to them in the UK's construction industry.

S4B teamed up with construction machinery firm JCB to launch the Construction4Growth Skills Drive across England and Wales, to encourage a new generation of talented youngsters to explore career options in the sector.

Shaun Sumner, New Build Regeneration Manager, said: "We wanted to help to spark the imagination of young people and encourage them to see themselves as the future talent of the industry, even today there are some roles the industry is struggling to recruit for".

One study, conducted by the CITB shows that 38% of construction contractors in Manchester are struggling to recruit young workers with the right skills.



In addition, 22% of employers said that a lack of skills was stopping their business from growing, with a further 13% stating that they had had to source the relevant skills from elsewhere at a substantial cost to their business.

S4B is committed to creating local jobs and training opportunities as part of the Regeneration. We have created the S4B Opportunity Club to help us to do this.

Join Brunswick Opportunity Club...

As part of the regeneration, S4B have a wide range of opportunities for the community.

S4B aims to help residents find local routes into work, training, volunteering and community activities. Working in partnership with local organisations, the Brunswick Opportunity Club can offer a wide range of support.

There will be information on all local Jobs and training with S4B throughout the construction programme. S4B are committed to ensuring that people from the local area work on the Brunswick project with apprenticeships, full and part time jobs and work experience opportunities covering a series of disciplines in housing and construction.

Join the Brunswick Opportunity Club to find out more and get regular updates:

Email: info@S4Bmanchester.co.uk

Or please complete the form below and return to Brunswick Housing Office:

I am interested in joining the Brunswick Opportunity Club

Contact phone number:

Return to Brunswick Housing Office, Bramwell Drive.



Twitter

Did you know, S4B is now active on Twitter? Follow @S4Bmanchester for all of the latest news and updates from S4B.

If you haven't already signed up to Twitter, see below a step-by-step guide below to help you get started:

Creating a Twitter account:

1. Go to <http://twitter.com> and find the sign up box, or go directly to <https://twitter.com/signup>.
2. Enter your full name, email address, and a password.
3. Click Sign up for Twitter.
4. On the next page, you can select a username (usernames are unique identifiers on Twitter) — type your own or choose one we've suggested. Twitter will tell you if the username you want is available.
5. Double-check your name, email address, password, and username.
6. Click Create my account. You may be asked to complete a Captcha to let Twitter know that you're human.
7. Twitter will send a confirmation email to the address you entered on sign up, click the link in that email to confirm your email address and account.

Visit <https://support.twitter.com/> for more helpful tips and advice.



Spring Clean-up week

S4B are working in partnership with Keep Britain Tidy and have organised a week of events and activities on 7th -11th April (see below) to help clean up the Brunswick neighbourhood.

All residents are invited to take part in the community Spring Clean – please call S4B to sign up to help or simply drop in to the S4B Housing Office. We'll provide the necessary equipment for you to help!

Brunswick Spring Clean 7th – 11th April 2014

DAY	ACTIVITY	WHO'S INVOLVED
Monday	Clean Up around Hartfield Close – In partnership with Mosscafe. Clean Up around Church and surrounding area. Clean & Tidy Landscaped area around S4B Office	Mosscafe & S4B Church Volunteers & S4B S4B staff
Tuesday	Graffiti Clean Up Recycling Bins & Hot Spots Area 1	Caretakers & Wardens Caretakers & Wardens
Wednesday MAIN EVENT	Skips placed in various locations on the estate so tenants can dump their rubbish. MCC Street Cleansing to provide support for street cleaning activities. General cleaning, sweeping & jet washing of areas that have been identified.	S4B (Volunteers needed to monitor skips) MCC S4B & Manchester Fire Cadets
Thursday	A day of planting – planters & communal areas & EYC	S4B & Local Volunteers & Contractors
Friday	11. Recycling Bins & Hot Spots Area 2	S4B & VPS

To get involved please contact us 0300 555 0128 or email info@S4Bmanchester.co.uk.

New homes available to buy!

Linden Homes are part of the Galliford Try group, one of the four S4B consortium members, and will be managing the sale of new homes in Brunswick.

Linden Homes is a highly respected builder of new homes and offers a distinctive and diverse range of new homes and properties throughout the country.

Over the past ten years Linden Homes has placed itself amongst the best in the industry as a wide range of industry awards testify. Linden Homes was named 'Housebuilder of the Year' at the 2013 Housebuilder Awards and The Ideal Home Show Blue Ribbon Awards 2013 and Graylingwell Park, Chichester was named 'Best Sustainable Development' at the 2013 What House Awards.

Construction of the new homes that will be available for sale will begin in August. We anticipate showhomes to be available for residents to visit and purchase early in 2015, with the first customers



moving in during early summer 2015.

The first homes will be built between Upper Brook Street and Watkin Close. There will be a mix of three- and four-bedroom family homes.

For more information on the regeneration, Linden Homes or to register your interest in new homes available to buy please visit www.s4bmanchester.co.uk



Request a rent statement

If you would like to request a rent statement you can do this securely at anytime on line or by email.

Or call **0300 555 0128** or drop in to the S4B Housing Office during office hours.

When is my rent due?

Rent is due on a Monday. You may choose to make payments weekly, fortnightly or monthly.

No changes have been made to when your rent is due.

How to pay your rent

You can pay by cash at any Paypoint outlet using your payment card or by debit or credit card.

Please note: S4B will not accept cash payments at the local office.

Your Allpay Rent cards

By now you should have received a new rent payment card from S4B.

If you have not, please contact S4B on **0300 555 0128**.

All tenants regardless of their circumstances will have received a card. If you are on full housing benefit and have received a card - you don't need to be concerned your rent will continue to be paid by housing benefit.

Rent Payments

Your rent is now collected by S4B. Please call 0300 555 0128 if you require assistance.



How to set up Direct Debit payments

This is a quick and easy way for your rent to be paid automatically. Please call us **0300 555 0128** to request a Direct Debit form.

How to set up a Standing Order

This is an alternative way for your rent to be paid automatically. Please call us **0300 555 0128** to request a standing order form. Once you receive the form, please complete and return to your bank or building society.

Online

You can pay online using a debit or credit card at All Pay

More information can be found at www.S4Bmanchester.co.uk/making-payments

Call

You can call S4B to pay during office opening hours **0300 555 0128** with a debit or credit card.

Call Allpay 24 hour line **0844 557 8321** (calls charged at local rate)

Post

You can send a cheque to the S4B office: **S4B Housing Office, Bramwell Drive, Manchester M13 9SU.**

Please make the cheque payable to S4B Manchester and write your name, address and Easy pay card number on the reverse.

Remember: please send your cheque well in advance as there is a delay in crediting your account.

Struggling to pay your rent

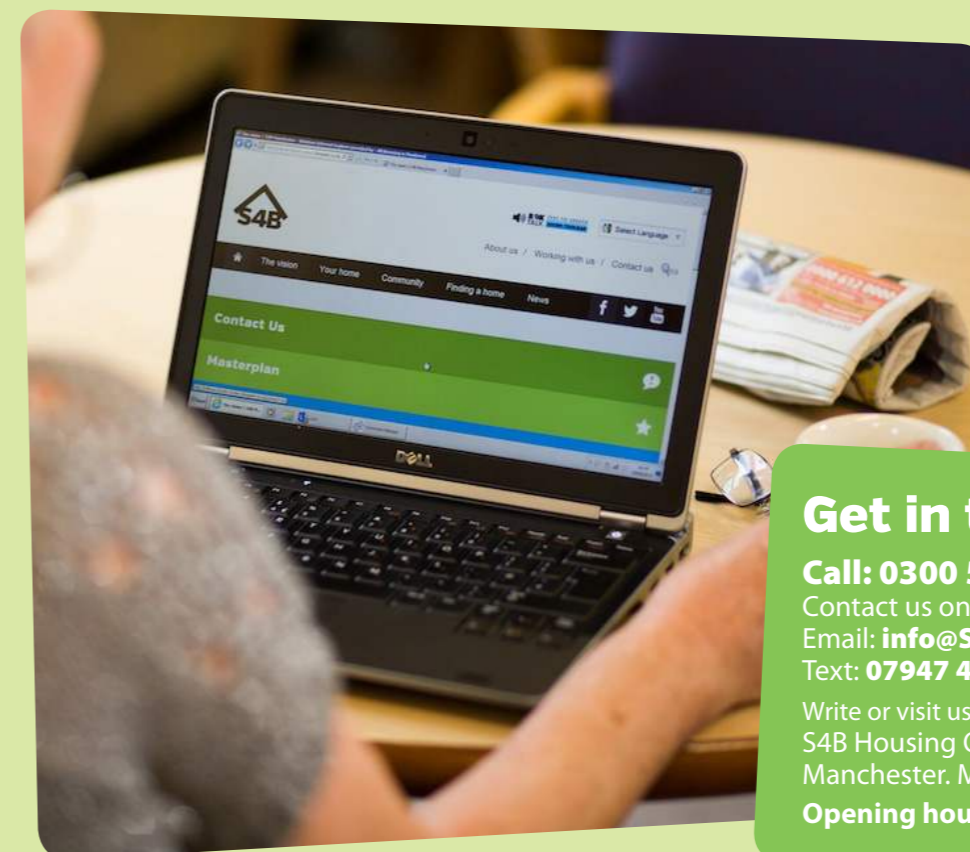
It's your responsibility to make sure your rent is paid on time.

If you fail to pay your rent then you could face legal action against you. If you continue to fall behind on your payments you could ultimately lose your home.

We can help

If you find that you are falling behind with your payments, please call Helen or Karen on **0300 555 0128** (9am – 5pm Monday to Friday)

We can offer advice and support to help you get back on track.



Get in touch!

Call: 0300 555 0128

Contact us online www.s4bmanchester.co.uk

Email: info@S4Bmanchester.co.uk

Text: **07947 488 088**

Write or visit us:

S4B Housing Office, Bramwell Drive, Manchester. M13 9SU

Opening hours: 9am – 5pm Monday to Friday

Gas Safety



Gas can be dangerous. Regular safety checks are the best way to reduce any risks.

We will let you know well in advance when your gas safety check is due to take place, so please make sure you are available to provide access to your home at your appointment time.

Once this check has been completed, you will receive a copy of the latest safety check record.

If for any reason you cannot keep an appointment, get in touch with us 0300 555 0128 and we can rearrange it to a time that suits you.

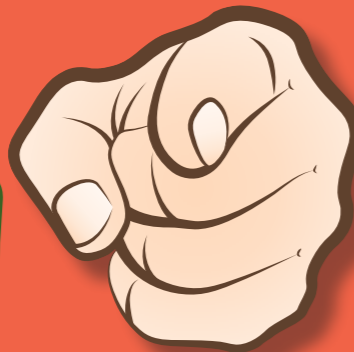
It is compulsory for these checks to be carried out by a Gas Safe Register™ engineer as stated in your tenancy agreement.

Failure to allow access for a gas safety check is a breach of your tenancy agreement and will result in legal action to gain access and/or possession of your home.

Gas Safety Checks are there to ensure the safety of you and your family. It is in your best interest to allow us access to carry out the check

If you would like to find out more about annual gas safety checks in your home, please visit www.s4bmanchester.co.uk or call 0300 555 0128

Let us know what matters to you



S4B is working with a Postgraduate student from Manchester Metropolitan University. Angela Thompson will be conducting research on what the community would like to see happen locally, now and in the future.

S4B will then work with local partners to use the information collated to develop and shape future community projects.

If you would like to take part in this study, please contact Angela Thompson: Email manchestercommunityaudit@gmail.com or call 0788610092

If you would like to find out more, please contact us 0300 555 0128.



Refurbishments

There will be a phased programme of improvements – over the next five years more than 650 council homes will be refurbished, all benefitting from up to six choices of brand new kitchens and bathrooms.

The first property selected for the refurbishments was the home of Mrs Tomlinson of Penfield Close.

S4B first met Mrs Tomlinson back in October for her initial surveys and kitchen design. Discussions took place to explain exactly what work will be carried out to her property and how long it will take.

Mrs Tomlinson had reservations about the refurbishments and was worried about the works carried out in her home. S4B reassured Mrs Tomlinson and explained how they would support

her while the works are carried out and will help to ensure they progress as smoothly as possible.

Mrs Tomlinson explained that we put her mind at ease before the works started. She was really happy that she had a designated Customer Care Officer who she could call upon at any time during the work.

Our progress so far...

Since S4B launched in January, we have started refurbishment works in over 40 homes across the neighbourhood.

Our internal refurbishments take approximately 23 working days.

If you would like to find out if this will affect you, then please contact us 0300 555 0128 for more details or visit www.s4bmanchester.co.uk

Congratulations!

Ms Peggy Li, from Hursthead Walk has won £100 shopping vouchers to spend in high street shops for completing her customer profile form.

Residents who completed their customer profiling form were entered into a prize draw to win and the lucky winner was announced by Marie Donnelly, the Warden from Brunswick Parish Church.

If you have got a customer profiling form please drop it into the S4B Housing Office or call 0300 555 128 and we'll arrange for someone to collect it from you.



Let's get digital!

Local Residents can get online at the S4B Housing Office with our new kiosk in reception. You can pay your rent online, report a repair or find out more about the regeneration plans on the S4B website www.S4Bmanchester.co.uk

You can also access other services and advice online including Manchester Move, Money Advice Service, Home Swapper, Citizen Advice and All pay. You can also search for jobs online. Pop in to S4B Housing Office to use the kiosk

You can also get online at Brunswick Parish Church with new computers available for local people to get online, search for work or access emails. Please contact us 0300 555 0128 for more details



Estate Walkabouts
 Join our community wardens on the first Thursday of every month for Estate Walkabouts – a chance to tell us what could be improved in the area. Please contact S4B on 0300 555 0128 for more details.

Brunswick Tenants and Residents Association

S4B is working with Brunswick Tenants and Residents Association to help to develop the size, representation and ambitions of the group.
 The Tenants and Residents Association holds monthly meetings at Brunswick Parish Church, at 7pm on the first Wednesday of the month.
 Members of the Tenants and Residents Association would like to help to create an environment in which everybody plays a role in keeping Brunswick tidy.

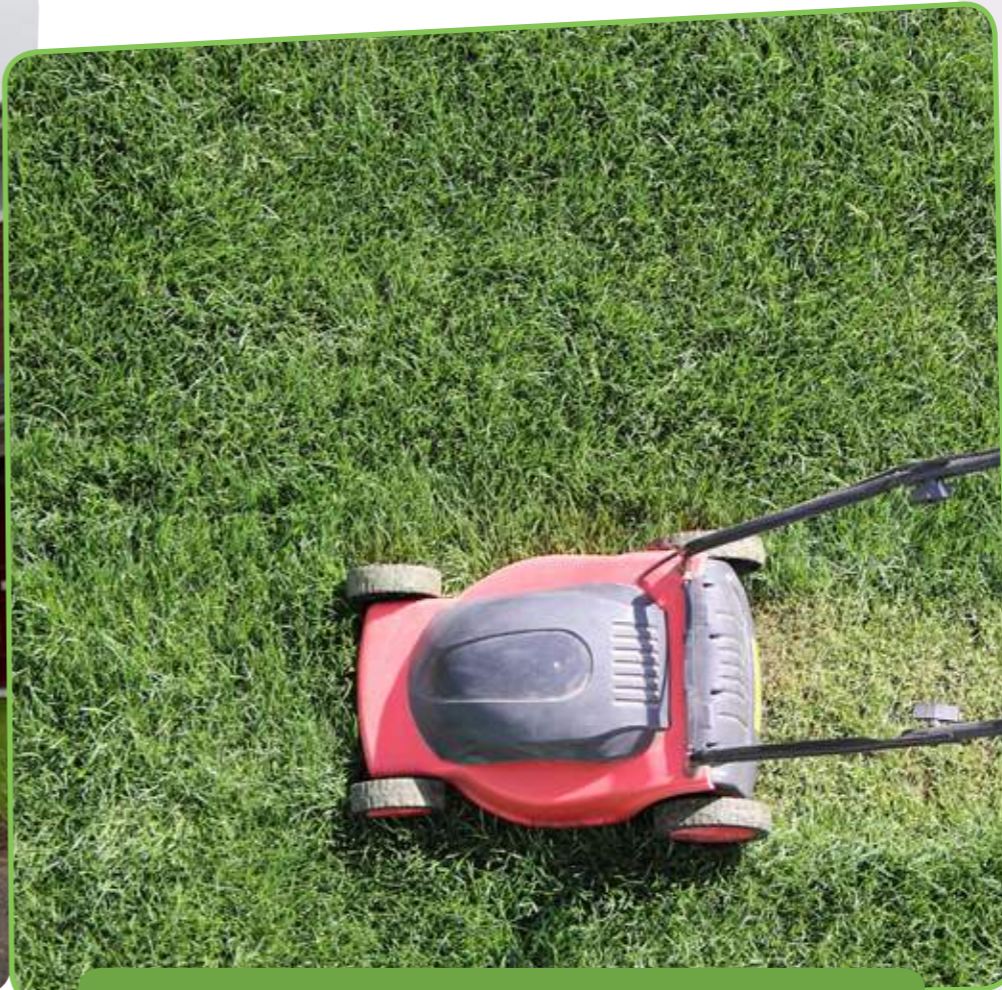
S4B Community Warden Service

S4B now have Community Wardens who work in the local area full time and are based at the S4B Housing Office on Bramwell Drive. They patrol the neighbourhood on foot during the day and in some evenings to identify any issues that need addressing.
 The Community Wardens are the 'eyes and ears' of the community, providing a visible presence in the local neighbourhood. The wardens will help make people feel safer, reduce the fear of crime, tackle anti-social behaviour and help keep the area clean and tidy.
 We want to help build a stronger and more confident community by working with local people and community groups. Over the coming months we will be organising events such as area clean ups,

neighbourhood safety initiatives and community engagement projects.
 The Community Wardens are a friendly and approachable point of contact for all residents. If you need help and advice then please contact us or you can tell us about any concerns you have including: anti-social behaviour, neighbour nuisance and noise, fly tipping, graffiti and abandoned vehicles.
 If you belong to a community group and think there is a project we can help you with or if you have an idea then please get in touch. The Community Wardens can visit you at home or you can arrange an appointment at the S4B Housing office.

Contact the S4B Community Wardens:
 Visit S4B Housing Office, Bramwell Drive, Manchester. M13 9SU (Open Monday – Friday 9.00am until 5.00pm)
 Call 0300 555 0128
 Email info@S4Bmanchester.co.uk

Bin collections
 We would like to ask that all residents keep bins on their property and not on the road or pavement.
 • All bin collections will continue as normal by Manchester City Council.
 • The collections usually take place on Fridays.
 • Find out more online: www.manchester.gov.uk/bincollections
 The S4B Caretakers maintain a high standard of cleaning and caretaking services to multi storey buildings, maisonettes and cottage flats, such as cleaning communal areas and taking part in daily litter picks.



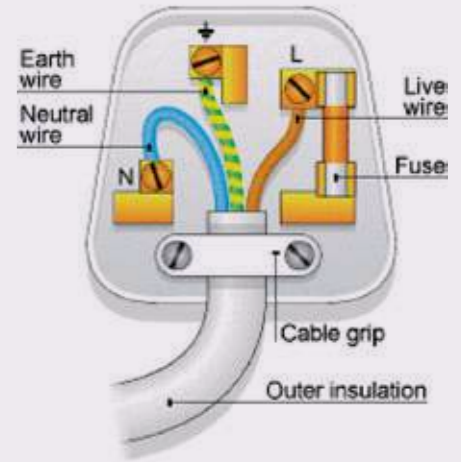
S4B Tool Hire Scheme

- S4B will offer a free Tool Hire service across the area from the spring onwards. We will offer garden tools such as lawn mowers, rakes, shears and spades. The tools are delivered and picked up from your home free of charge (a refundable deposit is required)**
- Your obligation**
- You are responsible for keeping the equipment in good repair and condition (reasonable wear and tear excepted) throughout the hire period and will comply with all instructions for the use of the equipment.
 - You will keep the equipment safe and protected against adverse weather as well as against risk of loss or theft while at your premises.
 - You will not use equipment except for the purposes for which it was supplied by S4B.

- You must immediately notify S4B of any loss or damage occurring to the equipment during the hire period.
- S4B's obligation**
 If the equipment is damaged or breaks down during the hire period through no fault of the hirer, S4B will endeavour to repair or replace it providing availability of the equipment.
- Hire Charges**
 A returnable deposit will be collected when equipment is delivered. The deposit will be refunded when S4B collect the equipment and it's in the same condition that was hired out.
 This scheme is due to start April 2014. If you are interested in joining the S4B Tool Hire Scheme then please contact 0300 555 0128 and ask to speak to a S4B Community Warden.

Ask the expert

Our very own Steven Gale, Repairs and Refurbishment Contract Manager, shares his top tips on how to wire a plug



The cable
 A mains electricity cable contains two or three inner wires. Each has a core of copper, because copper is a good conductor of electricity. The outer layers are flexible plastic, because plastic is a good electrical insulator. The inner wires are colour coded:

Colours of inner wires within a cable:

colour	wire
blue	neutral
brown	live
green and yellow stripes	earth

- The plug**
 The features of a plug are:
- The case is made from tough plastic or rubber, because these materials are good electrical insulators.
 - The three pins are made from brass, which is a good conductor of electricity.
 - There is a fuse between the live terminal and the live pin.
 - The fuse breaks the circuit if too much current flows.
 - The cable is secured in the plug by a cable grip. This should grip the cable itself, and not the individual wires inside it.

The inside of a plug
 The diagram shows the key features of a correctly wired three-pin mains plug.

- Top Tip!**
 To remember where to connect each wire, take the second letters of the words blue, brown and striped. This reminds you that when you look into a plug from above:
- blue goes left, brown goes right and striped goes to the top.

Lighting up your world



Artist Adrian Barber has delivered a series of light drawing photography workshops at local community centres and settings, teaching people of all ages how to use digital cameras to create amazing drawings using the light from torches, LED's or any other light source – even mobile phones.

Participants were encouraged to draw their homes, their families, their pets, flowers, trees, mills, factories, or nearby iconic buildings such as skyscrapers, churches or mosques. They could write their names, or simply use their imagination to create any idea – a cyclist, a TV, a



dog, the moon... anything they think would be fun to create that could be incorporated into the final artwork.

A collaborative piece of artwork was produced and shared at a community event in January 2014 which is now exhibited on Facebook (facebook.com/S4BLightUpYourWorld). It will also be on display across the community.

If you would like to find out more or get involved in photography locally, please contact Ross Hemmings, Community Regeneration Manager 0300 555 0128.



A step in the right direction

Would you like to take a step toward work or training?

S4B is working with The Manchester College to offer 'A Step in the Right Direction'.

This short 4 session programme focuses on you, what skills you have and what could be holding you back from reaching your goals.

We aim to make our learners feel comfortable and motivated whilst working towards achieving a level 1 qualification in two units: Time Management and Planning a Community Project.

If you are interested, please contact the S4B Community Team on 0300 555 0128.

The programme is FREE to anyone who is in receipt of benefits.



S4B is a partnership working together in Brunswick.

Arabic 0300 555 0128 للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف

Bangla এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন 0300 555 0128 এই নম্বরে।

Chinese 如欲索取這資訊以閣下語言編制的副本請致電 0300 555 0128

French Pour recevoir ces informations dans votre langue prière d'appeler le 0300 555 0128

Somali Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax 0300 555 0128

Turkish Bu bilgiyi kendi dilinizde almak için lütfen 0300 555 0128 numarayı arayınız.

Urdu یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی 0300 555 0128 پر فون کیجئے۔