



# BRUNSWICK NEIGHBOURHOOD PLAN

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## INTRODUCING YOUR NEIGHBOURHOOD PLAN

S4B's aim is to make a positive difference in Brunswick. As such, we have developed a Neighbourhood Plan which sets out our service commitments to you over the next twelve months.

In developing the plan we sought customer feedback, particularly through our most recent S4B satisfaction survey, and sourced information from government and national databases to help identify the key issues affecting Brunswick and Ardwick.



### BRUNSWICK

Brunswick is a neighbourhood on the edge of Manchester city centre famously known as the birthplace of Prime Minister David Lloyd George, who led the Government between 1916 and 1922.

The area boasts a strong sense of community and is a short walk from the vibrant city centre and several university campus's including The University of Manchester to the West. It also features The Apollo Manchester, formerly known as the Apollo Theatre, which is a famous concert venue and Grade II listed building.

Brunswick has great transport links, including proximity to interCity routes, the Manchester Metrolink System, and Europe's busiest bus route.

The Brunswick estate was originally built by Manchester City Council in the late 1960s and early 1970s, but is now a key regeneration area identified by and managed by S4B.



### S4B IN BRUNSWICK

S4B is a consortium established by Manchester City Council which includes a number of organisations and experts in development, housing and finance.

S4B is responsible for managing Brunswick and making improvements to the neighbourhood to secure its success for the next 25 years and beyond.

To do this, we work closely with our consortium partners including Onward Homes who manage the housing and wider neighbourhood. For more information about the S4B consortium, visit [www.S4Bmanchester.co.uk](http://www.S4Bmanchester.co.uk)

## OUR COMMITMENTS AND OBJECTIVES

Using feedback gathered through research, Community Insight, and the most recent S4B satisfaction survey, S4B has agreed the following commitments to help support customers in Brunswick.

### Our service commitments

Provide services to tenants, leaseholders, and new build home owners in Brunswick to exceed the contract standard.

Proactively respond to issues of antisocial behaviour (ASB)

Effectively manage services, such as repairs, to maintain and improve the environment for customers

Provide regular information to customers and the community on the Brunswick regeneration programme

*In addition, S4B will work with customers and partners to achieve the following objectives in Brunswick.*

### Our objectives

Deliver a new Extra Care scheme containing 60 apartments, a resident restaurant, gardens, a hairdressers and community spaces

Identify gaps in support for our vulnerable tenants and work with partners to improve support provision

Tackle poverty by supporting customers to maximise their income and gain access to employment or training

Work in partnership with others to support customers and the community in mitigating the impact of coronavirus

Enhance our digital services and ensure more customers than ever before can access our services online

## HOLDING S4B TO ACCOUNT

We are eager to work with customers and local groups who share our ambitions for Brunswick, and we invite you to hold us accountable for delivering our commitments.

If you would like to share your views or express interest in working with us, please get in touch with Sharon Thomas on 0300 555 0128, or visit the S4B office located in the Brunswick neighbourhood. Currently by appointment only.

**S4B office, 15 Brunswick Street, Manchester. M13 9SU**

For more information visit [www.s4bmanchester.co.uk](http://www.s4bmanchester.co.uk)

