



Brunswick

# NEIGHBOURHOOD NEWS



ISSUE 17 - Spring 2018



## New Youth Club for Brunswick

**Young people in Brunswick can keep active and beat the boredom thanks to a new youth club.**

S4B has worked alongside a number of partners including the Salvation Army, Greater Manchester Police, M13 Youth Project and Young Champions Sports to get the weekly youth club up and running.

The club, which opened its doors for the first time on Monday 19 February, provides indoor football, badminton, table tennis, arts and crafts, and more to 8 to 13 year olds at the Salvation Army centre every Monday evening 4:30-6:30pm.

Sharon Thomas, community development officer at S4B, said: "This is a great example of partnership working to provide activities for young people in the Brunswick area - we had a brilliant turnout from the community on the day.

"This is just the start... we also want to expand to include learning opportunities for parents, to make the most of the fantastic facilities the Salvation Army offers, so watch this space!"

You can see more photos from the event on the S4B Facebook page.

S4B office Easter opening times on page 8.

## Universal Credit goes digital in Brunswick

**S4B is offering support to residents in Brunswick affected by the new digital version of Universal Credit, which went live in the area on 24th January 2018.**



Universal Credit is a benefit for people of working age and will be paid in one monthly lump sum, directly to residents in place of Housing benefit, income based Job Seekers Allowance, income related Employment and Support Allowance,

Income Support, Child Tax Credit and Working Tax credit.

Applications have to be made and claims managed exclusively online, so it is essential for all claimants to have online access, including an email address and a personal bank account.

If you need support with Universal Credit, or have any other money worries at all, please get in touch. **T: 0300 555 0128 E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)** or call into the S4B housing office.

## Resident Assistance Fund

**S4B has introduced its Resident Assistance fund available for customers in financial difficulty.**

S4B financial inclusion officer, Yvette Brown said: "We want to support as many customers as possible when they need a helping hand.

"If you're struggling to make ends meet, don't suffer in silence, please get in touch and we'll see what we can do to help you.

"We can help you financially with anything from an unexpected emergency, or short-term cashflow problem due to a delay in benefits."



If you are finding things difficult please get in touch and make an appointment with Yvette. **T: 0300 555 0128, E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)** or call into the S4B housing office on Bramwell Drive, any day Monday to Friday between 9:00am and 5:00pm.

## Credit Union

**If Christmas has left you out of pocket, why not start thinking about saving for Christmas 2018 to make things easier, or even start making plans for that summer holiday?**

By joining your Credit Union, you can save set weekly or monthly amounts, or just a pound or two every now and then, whatever you can afford, whenever you can afford it.

It's easy to apply, you can do so in person or online - the choice is yours.

For full details of what you need to do to become a member visit

**[www.smcu.co.uk](http://www.smcu.co.uk)**

They also offer great value loans - so if you are considering approaching a loan shark... STOP! Think Credit Union!

A much cheaper and safer alternative.



## Come and join the team...

**S4B now has seven trained resident inspectors who will be looking at how our services are delivered and how they can be improved.**

You too can get involved! We're now looking for more residents to join the team, so if you're interested please get in touch.

Full training will be given - provided by the Tenant Participatory Advisory Service (TPAS).

If you're interested, or want to find out more, please contact S4B community development officer, Sharon Thomas:

**T: 0300 555 0128 or**

**E: [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk)**





## Women's Footprints Group



**On Monday 5th March, and supported by S4B, the Women's Footprints Group held their launch event at Brunswick Church.**

Women's Footprints offers a safe space for women to learn, get advice, support and information, as well as socialise and have fun.

If you're interested in joining the group, or to find out more, please contact Mo Blue.

**T: 0161 273 6608 or**

**E: [mo@brunswickchurch.org.uk](mailto:mo@brunswickchurch.org.uk)**

## If in doubt... **KEEP THEM OUT!**

**When any of our representatives call at your home to inspect or carry out a repair, please check their identity card.**



If they cannot show you their ID, **DO NOT let them in** and call us straight away. **T: 0300 555 0128. 0555 0128.**

They could be a Bogus Caller. Doorstep crime or distraction burglary is a common crime.

Here are some top-tips to help keep you safe:

- Check ID
- Register on the Priority Services Register with your utility providers
- Use your door chain and keep it on until you've seen official identification
- If you have a back door, lock it before answering the front door
- Don't keep large amounts of money in your home



## Your what's happening guide for 2018

**PULL OUT AND KEEP!**

**Residents are already benefitting from the improvements being made to the area with so much already achieved.**

Work continues through 2018 at a rapid rate. Here's an overview of some of the work you can expect to see.

We will continue to keep you updated as work progresses on the S4B website, social media channels and via your regular e-bulletin, in Brunswick.

## Refurbishment Programme

**The next phase of properties due for completion as part of the refurbishment programme are on Pedley Walk, Wadeson Road, Redmoor Square, Frandley Walk, and Harehill Close.**

Extra staff have been recruited to help during this intensive period of refurbishment activity including a new project manager, two new site supervisors and two resident liaison officers.

We have also introduced tenant diaries so tenants can be better informed as to when the works will take place and what they will be.

**For information on plans to revamp the land behind the MacDonald Hotel on the other side of Mancunian Way visit: [www.mayfieldmanchester.co.uk/consultation/](http://www.mayfieldmanchester.co.uk/consultation/)**



## Allotments coming soon!

**We are due to start building 25 allotments on Hartfield Close at the end of May, with completion due in September.**

If you have not already registered your interest but would like to have an allotment, please get in touch.

Priority will be given to those without gardens initially.



# Fire stopping update

**We continue to work through the fire stopping/external elevation issues in the multi storey blocks with the assistance of specialist fire engineers and other specialist teams such as Local Authority Building Control.**

An update was issued to residents in the blocks in December 2017 and a further update will be issued shortly.

We apologise that this is taking some time to review, we need to be sure we have the right solutions in place and have the input of specialists in developing this.

In the meantime, the blocks continue to have Fire Wardens in place around the clock and personal evacuation plans for residents.



## New Build homes for rent and sale

**New homes on Lockton Close, Clare Street and Grosvenor Street are now complete.**

Eleven much-needed new homes for council tenants have been built on the land, replacing housing that will be demolished elsewhere in Brunswick.

The new homes create a welcoming improvement at the entrance to the neighbourhood from the A6 into Brunswick.

There is a lot of newbuild work taking place across the area, including properties located off Oregon, Hanworth and Beamish Close.

We apologise for any inconvenience or disruption caused during this time.



Build work is soon to start at the top of Skerry Close. We had to carry out a diversion to a high voltage cable in this area which was not initially identified on service plans.

We are sorry but there have been some delays at the Polygon site. Work continues and we will keep you updates on progress via our e-bulletin, website and social media channels.



## Infrastructure

**We apologise for any disruption and inconvenience caused by the new road improvement works to the Boulevard, Arkley Walk, Croxton Walk and the area off Glenbarry Close.**

Works are very intense at this time as we reshape the road network and services in the neighbourhood

We have recently completed road surfacing work to Lockton Close and lining to Clare Street. Streets are being cleaned daily across the neighbourhood to help remove mud and debris from the roads.

A decision was made to close Skerry Close in January 2018 and we are sorry for any inconvenience this may cause to residents living in the vicinity, but this action was taken to ensure the safety of residents as we complete the drainage and road links.

Improved signage has been added to the area and lighting to the rear of Skerry Close. We will continue to communicate with and support residents during this time and provide regular updates on the situation.



## Demolition

**During the next few months - there will be a focus on cleared sites.**

Sites which are more than six months before development are to be grassed and fenced. Some of this work will need to be done in the Spring when we have the right weather conditions.

Once the team have relocated to the new Polygon development, some properties, including the current S4B housing office and shops, will be demolished.

They are all scheduled to be demolished during 2018.

We will continue to monitor all demolition properties to ensure they are safe and secure.





## Housing Office Easter Opening Hours

### Closed

Good Friday - 30th March  
Easter Monday - 2nd April

For any emergency repairs during this time, please call 0300 555 0128 (24 hours).

For any ASB or Domestic Violence Emergencies, please call 999/101 in the first instance.

To report any issues on the demolition sites, new build homes construction sites, or unauthorised person(s) on a building site during the Easter period, please tel: **0300 555 0128** 24-hour line (select option 1).

In an emergency, contact Archon mobile security patrol direct.  
Tel: **07903 916 044**.

### High-rise blocks and maisonettes

Issues at high-rise or maisonettes - 24-hour emergency service.  
Tel G4S: **07786 312 672**.

### Emergency repairs

Please continue to use the 24-hour contact number: Tel: **0300 555 0128** (select option 2).

### Smell gas?

If you smell gas or think there may be a gas leak (anytime). Contact National Grid immediately on **0800 111 999**.

## IMPORTANT!



## Resident property alterations

**If you want to make any alterations to your property, you can only do so with prior permission of S4B.**

Please get in touch if you would like to make any alterations to your home, such as:

- Laminate flooring
- Wi-fi controlled heating such as Nest or Hive
- External decorations

Email your request to: **info@s4bhousing.co.uk** or call into the S4B housing office.

Any consent to will be provided in writing to the resident by S4B.

**Masterplan  
Consultation  
Results will be  
published soon!**



One-bedroom, single and double rooms to rent from just £71.62 a week + heating charge

## Elizabeth Yarwood Court

Homes to rent for the over 55's



## Homes available now!

### What's on offer?

- Lovely gardens
- Scheme warden on site Monday to Friday
- Daily activities and day trips
- Hair and beauty salon
- Laundry room
- Breakfast and lunch available
- Free Wi-Fi in communal lounge
- And much more...

Interested in renting a property, please get in touch.

**T: 0300 555 0128**

**E: info@s4bmanchester.co.uk** or call in the S4B housing office on Bramwell Drive.



### Armchair aerobics coming soon!

If you're over 55 and want to get involved, please get in touch to register your interest.

**T: 0300 555 0128** or  
**E: info@s4bmanchester.co.uk**



# S4B is four!

On Saturday, 13 January, residents in Brunswick came together to celebrate the fourth year of the neighbourhood's 25-year regeneration plan.

Over 80 residents attended the event held at Medlock Primary School which included a whole host of fun activities including face painting, five-a-side football, and a reptile and exotic creatures display.

Residents also had the opportunity to view a revised masterplan for the estate and have their say on proposed changes.

Ross Hemmings, S4B regeneration manager, said: "The event was a huge success. It was the perfect opportunity to celebrate our achievements so far, and at the same time talk with residents on plans for the future.

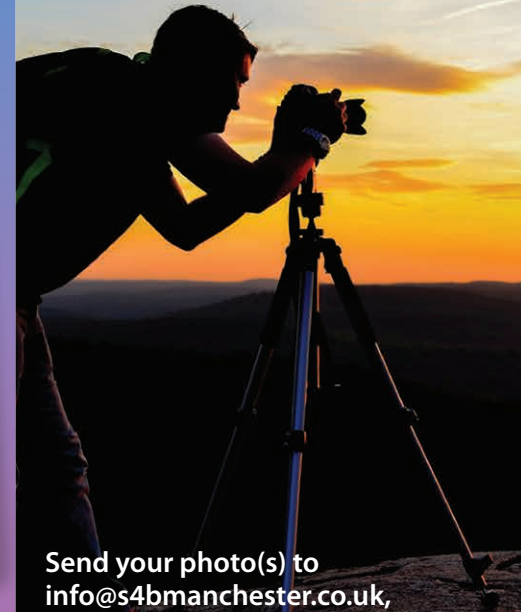
"The first four years are already proving to be an enormous benefit for residents, with much more to come. Thanks to everyone who attended to make the day really special."

In just four years, S4B has already scooped a number of awards, and was named 'Regeneration Scheme of the Year' at the 2016 Inside Housing Top 60 Developments Awards.



## S4B

Last few days to get your entries in for the S4B Instagram photo competition



Send your photo(s) to [info@s4bmanchester.co.uk](mailto:info@s4bmanchester.co.uk), bring them into the S4B housing office, or post them on Instagram.

Don't forget to tag @s4bmanchester

and include the hashtags: #BrunswickMcr #ProudofBrunswick

along with plenty of your own.

# Please take care of your property

Please report any repair straight away to prevent it becoming a bigger problem and to prevent long-term damage.

Repairs to plumbing, doors and windows, burglar alarms, kitchen and sinks, heating and electrics, fences, rooves, drains, walls, floors and stairs etc can all be reported directly to S4B on:

**T: 0300 555 0128**

**E: repairs@s4bmanchester.co.uk**

or you can report the repair online on via the S4B website.

Communal area repairs can be reported to your caretaker.

Emergency repairs can be reported 24 hours a day **T: 0300 555 0128**.



Dedicated to and In Memory of  
Miss Joanne L. Herbert  
Always in our hearts. Never Forgotten

**From 3rd April 2018, Contour Homes will be formally known as Onward.**

This is purely a name change and the service provided by S4B is not affected.

You will now see the Onward logo in place of the previous Contour Homes brand.

# Onward

Arabic	للحصول على هذه المعلومات بلغتك الرجاء الاتصال برقم الهاتف <b>0300 555 0128</b>
Bangla	এই তথ্যটি আপনার ভাষায় পেতে চাইলে দয়া করে টেলিফোন করুন <b>0300 555 0128</b> এই নম্বরে।
Chinese	如欲索取這資訊以閣下語言編制的副本請致電 <b>0300 555 0128</b>
French	Pour recevoir ces informations dans votre langue prière d'appeler le <b>0300 555 0128</b>
Somali	Si aad u hesho macluumaadkaani oo luqaddaada ku qoran fadlan wax <b>0300 555 0128</b>
Turkish	Bu bilgiyi kendi dilinizde almak için lütfen <b>0300 555 0128</b> numarayı arayınız.
Urdu	یہ معلومات اپنی زبان میں حاصل کرنے کیلئے براہ مہربانی <b>0300 555 0128</b> پر فون کیجئے۔

**S4B Housing Office, Bramwell Drive  
Brunswick M13 9SU.**

**T: 0300 555 0128 E: Info@s4bmanchester.co.uk**

**W: s4bmanchester.co.uk**

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